Housing for All!

Community, Collaboration & Change

New Mexico Coalition to End Homelessness Conference

April 25, 2013

Indian Pueblo Cultural Center, Albuquerque, NM

When a homeless person obtains a stable place to call home, it becomes the starting place for a whole new life.
# AGENDA

## Welcome Breakfast- Registration

8:00-8:30

### Welcoming Remarks:
Mayor Richard J. Berry & Pamela Angell, Co-Chair, NMCEH  
Mark Allison, Chair, Board of Directors, National Low Income Housing Coalition

## Plenary Workshop - Trauma Informed Care:

9:00-10:15

*Kathleen Guarino, Director of Training, National Center on Family Homelessness*  
(Room: Chaco I & II)

## Break

10:15-10:30

## Direct Services 1

10:30-11:45

- Case Management In Supportive Housing  
  (Room: Turquoise)

## Direct Services 2

10:30-11:45

- The Relationship between Homelessness & Domestic Violence  
  (Continued)  
  (Room: Silver)

## Administration

10:30-11:45

- Trauma Informed Care  
  (Continued)  
  (Room: Chaco I & II)

## Advocacy

10:30-11:45

- Wage Theft  
  (Room: Chaco III)

## Lunch Buffet & Entertainment

11:45-12:15  
(Room: Chaco I & II)

## Awards:

12:15-12:45  
*Sanjay Choudhrie, Co-Chair, NMCEH (Lunch Continues)*  
(Room: Chaco I & II)

## Keynote:

12:45-1:30  
*Becky Kanis, The 100,000 Homes Campaign*  
(Room: Chaco I & II)

## Direct Services 1

1:45-3:00

- "You Are A Person": The Independent Living Approach to Housing Counseling  
  (Room: Chaco III)

## Direct Services 2

1:45-3:00

- Obtaining Mainstream Services  
  (Room: Silver)

## Administration

1:45-3:00

- Community Self Assessment Tool  
  (Room: Chaco I & II)

## Advocacy

1:45-3:00

- Obtaining State Capital Outlay Funds for Your Project  
  (Room: Turquoise)

## Break

3:00-3:15

## Direct Services 1

3:15-4:30

- Priorities and Poverty  
  (Room: Turquoise)

## Direct Services 2

3:15-4:30

- Stepping Forward on the Path to Reintegration  
  (Room: Silver)

## Administration

3:15-4:30

- Top Ten APR Insights  
  (Room: Chaco III)

## Advocacy

3:15-4:30

- Federal Budget Cuts: What's Happening & What We Can Do  
  (Room: Chaco I & II)

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**Federal Home Loan Bank of Dallas**

**Delta Dental**
The mission of the New Mexico Coalition to End Homelessness is to assist communities to create solutions to homelessness, from prevention through permanent housing, by using action, advocacy, and awareness.

www.nmceh.org
Plenary Workshop 9:00am to 10:15am

Trauma Informed Care
Kathleen Guarino, National Center on Family Homelessness

How can providers help care for people who have experienced trauma? People who are experiencing traumatic stress do not relate to the world in the same way as others. They require special care. This workshop will talk about best practices for trauma-informed care. These include understanding trauma and its effects, creating safe physical and emotional space, supporting consumer choice and control, and integrating trauma-informed care across service systems.

Presenter Kathleen Guarino, LMHC is the Director of Training at The National Center on Family Homelessness, an affiliate of the American Institutes for Research, where she develops programs, resources, and training curricula to support organizations to implement trauma-informed practices. Kathleen trains on traumatic stress, vicarious trauma, and trauma-informed care, and provides individualized consultation to organizations across the country to support trauma-informed programming. Kathleen is a licensed mental health clinician with experience providing therapeutic services to children and families in residential and outpatient settings. Kathleen received her Master's in Counseling Psychology from Boston College, and she holds a certificate in Traumatic Stress Studies from the Trauma Center in Brookline, MA.

Welcoming Remarks
Mayor of Albuquerque & NMCEH Co-Chair

Mayor Richard J. Berry was sworn into office as Albuquerque’s Mayor on Dec. 1st, 2009. Mr. Berry is an accomplished businessman and entrepreneur, with over twenty years of business experience in New Mexico and the greater Southwest region. He also served two terms as a state representative in Albuquerque. Mayor Berry is the champion behind Albuquerque Heading Home, a public-private initiative to identify and house the most vulnerable people experiencing homelessness.

NMCEH Co-Chair, Pamela Angell, has worked with people who are homeless in Las Cruces for more than a decade; first as Executive Director of Mesilla Valley Community of Hope for 10 years, and most recently as director of St. Luke’s Health Care Clinic, on the campus of Community of Hope. Prior to that she ran Las Cruces Animal Shelter and has been a print and radio journalist in Albuquerque, Grants and Las Cruces. She received the Governor’s Award for Outstanding Women in 2009.

Lunch Awards Ceremony
NMCEH Co-Chair

NMCEH Co-Chair, Sanjay Choudhrie, is the Executive Director of CARE 66 and has worked with homeless people in Gallup since 2005. CARE 66 seeks innovative approaches to address the root causes of homelessness and to assist people. Sanjay enjoys the challenge of growing CARE 66. Sanjay has worked for non profit organizations in California and Asia.

Keynote Speaker
Becky Kanis, 100,000 Homes Campaign Director, Community Solutions

Becky Kanis directs the national 100,000 Homes Campaign for Community Solutions and is co-founder of The Social Change Agency. She is a graduate of West Point and holds a Masters in Organizational Change from The New School. Recently she was recognized by the White House as a Champion of Change for her service to the nation as a female veteran.

Congratulations to the New Mexico Coalition to End Homelessness on the 2nd annual Housing for All: Community Collaboration & Change Conference. We wish you and your member agencies continued success in your mission to end homelessness in our communities.
Case Management In Supportive Housing

Ken Martin, Texas Homeless Network & Paula Harper, Supportive Housing Coalition of New Mexico

Ken and Paula will provide an overview of the clinical skills needed to help program participants obtain and maintain housing. The core elements of a helping relationship will be reviewed, including building trust, setting goals, helping motivate participants and using referral services. Documenting supportive services, participants eligibility and tracking participant progress will also be covered.

Presenters:

Ken Martin is the Executive Director of the Texas Homeless Network. Previously, Ken was the Supportive Housing Program Manager for Tarrant County (Community Development Division) and was responsible for managing the Supportive Housing Program, Emergency Shelter (entitlement) and HOPWA (competitive) grants received by Tarrant County. Ken has a degree in business and ten years experience in casework through Child Protective Services, eight years experience working for Tarrant County as the Supportive Housing Program Manager and eight years experience as the Executive Director of THN. Ken has over thirty years of experience in business, program management and social services.

Paula Harper has over 22 years of experience in affordable housing planning and development, community development and program management with an emphasis on supportive housing programs for people experiencing homelessness. Ms. Harper is currently the Executive Director of the Supportive Housing Coalition of New Mexico. Prior to accepting the position as Executive Director, Ms. Harper served for 12 years as a Technical Assistance provider to the Albuquerque and Fort Worth HUD field offices.

The Relationship between Homelessness & Domestic Violence

Carol Horwitz, City of Santa Fe Domestic & Sexual Violence Prevention

Most homeless women have been victims of domestic violence. In this workshop we will examine aspects of domestic violence that lead to homelessness. One reason this workshop is so important is because women who achieve stable housing are less likely to return to abusive living situations. When working with homeless women and their children it is important to understand this cause of homelessness.

Presenter Carol A. Horwitz has a Ph.D. in health and women's studies from the University of Iowa. For six years she has been with the Santa Fe Police Department as the Domestic and Sexual Violence Liaison. Prior to that she was with the Eight Northern Indian Pueblos Council, Peace Keepers Domestic Violence Program. She is president of the board of the New Mexico Coalition Against Domestic Violence. She is currently farming, raising goats and bees in Ribera, New Mexico.

Trauma Informed Care (Continue)

Kathleen Guarino, National Center on Family Homelessness

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Wage Theft

Holly Beaumont, Interfaith Worker Justice

Wage theft is a national epidemic that occurs when workers are not paid for work completed. It includes being paid less than the minimum wage, being forced to work off the clock, non-payment of overtime, having tips stolen by management, not giving workers their last paycheck, and not paying workers at all. The impact is devastating, forcing workers to turn to predatory lenders, leading to repossessions, foreclosures, hunger, poverty, and homelessness. It increases demand on charitable and social services. It robs us of an estimated $6 billion in tax revenue nationwide, puts ethical employers at a competitive disadvantage, and has a negative impact on the local economy. Come learn about efforts to end wage theft in New Mexico, including the New Mexico Attorney General’s Statewide Task Force on Wage Theft.

Presenter Rev. Holly Beaumont the organizing director of Interfaith Worker Justice - New Mexico, the only interfaith organization in New Mexico that advocates for worker's rights and economic justice. For five years she served as the first Legislative Advocate for the New Mexico Conference of Churches and she worked to pass the repeal of the death penalty and other social justice issues. She moved to Santa Fe in 1986 to revitalize First Christian Church, which became an Open and Affirming Congregation, and was one of 35 congregations that received national recognition for exemplary mission work.

“The ultimate measure of a man is not where he stands in moments of comfort and convenience, but where he stands at times of challenge and controversy” - Martin Luther King, Jr.
Presenters:

**Sanjay Choudhrie** is the Executive Director of CARE 66 and has worked with homeless people in Gallup since 2005. CARE 66 seeks innovative approaches to address the root causes of homelessness and to assist people. Sanjay enjoys the challenge of growing CARE 66. Sanjay has worked for non profit organizations in California and Asia.

**Hank Hughes** is the Executive Director of the New Mexico Coalition to End Homelessness. In that role, for the past 12 years, he has been helping agencies around New Mexico start new housing programs for homeless people and improve outcomes for existing programs. His current functions also include helping to coordinate the Balance of State Continuum of Care. Prior to that was he was the executive director of St. Elizabeth Shelter in Santa Fe.
Priorities and Poverty
Linda Simon, La Buena Vida

Have you ever had clients who have chosen to do something like use their available cash to bail someone out of jail rather than to pay their rent? At times, people who are experiencing homelessness and poverty may make unexpected choices, choices which may seem—from a provider’s perspective—difficult to understand. Understanding why—from the point of view of the person in poverty—clients may make such choices can help providers to create empathy, to build rapport and to assist clients in indentifying priorities and goals, as well as to develop strategies for meeting those goals. This workshop is intended to offer insights into the choices made by people existing in “survival mode” and to explore ways these insights can serve to facilitate more productive relationships with clients, thereby helping to retain housing and become more self-sufficient.

Presenter Linda Simon, MA, has worked in a variety of social service settings over the past twenty-five years. Currently, Ms. Simon serves as the Housing Services Director for La Buena Vida, Inc./Valencia Counseling Services, Inc., which includes managing both the administrative and direct services components of Shelter + Care Programs in both Sandoval and Valencia Counties. A long-term resident of New Mexico, Ms. Simon enjoys camping, reading, music and spending time with her family and dogs. She firmly believes that all people—regardless of their current situation—are capable of infinite change and infinite good.

Stepping Forward on the Path to Reintegration
Kathryn C. Quirk, Crossroads for Women

Women have been outpacing men in annual growth rates of homelessness and incarceration, yet comprehensive trauma informed services aimed at the unique needs of women have dwindled. The process of supporting homeless, formerly incarcerated women with co-occurring disorders in achieving self-sufficiency is not quick and often not easy but witnessing women achieve goals they never thought were possible is invaluable! The staff of Crossroads for Women will describe their model for housing and services aimed at helping women with co-occurring disorders break the cycles of homelessness and incarceration.

Presenters:

KC Quirk has been the Executive Director of Crossroads for Women since 2010. For over 25 years KC has served in numerous human service capacities including administration, management, and design and development of direct services, training, education, and outreach programming. KC's career has focused on social justice and social change in the areas of domestic and sexual violence, HIV/AIDS, harm reduction, LGBTQII rights and advocacy, homelessness, mental health and addiction.

Sheila Cimineria, LMSW is the Case Management Coordinator for Crossroads for Women. Sheila has worked in the substance abuse field for 10 years, and has been at Crossroads for Women since 2008. She is trained in harm reduction, motivational interviewing, and the Matrix Model of intensive outpatient treatment. Sheila is committed to providing gender specific, trauma informed care to all her clients.

Sarah Penland has been a Case Manager with Crossroads for Women for 2 years. She is trained in motivational interviewing and crisis intervention. She worked as a case manager and employment specialist with both children and adults with mental illness prior to coming to Crossroads. Sarah has a Bachelor's degree in psychology and will be obtaining her Master's degree in social work this spring.

Mink Price is a licensed clinical mental health counselor (LPCC) with over 20 years of experience in working with women who suffer from trauma and addiction. As the Clinical Director of Crossroads for Women, Mink's job is to supervise staff and all the aspects of individual and group care as well as wrap around services provided to the women. Mink received her masters’ degree in counseling psychology from the University Of Maryland and has specialized in training in provision and supervision of the Matrix Intensive Outpatient program. Additionally, just prior to becoming part of Crossroads, she worked as Lead Clinician for the 13th Judicial Juvenile Drug Court.

Top Ten APR Insights
Mark Oldknow, NM HMIS Project Director

Learn to recognize and read the headlines of your HUD Annual Performance Report (APR), and learn several key insights to critically review and improve what the report describes about your program.

Presenter Mark Oldknow is the Homeless Management Information System (HMIS) Project Director for the New Mexico Coalition to End Homelessness. He is a forty year resident of Santa Fe. He received his Master of Science with distinction in Clinical Psychology from UNM. His career focus has been in system development and evaluation, including stints as Director of Outcomes and Evaluation and as Senior Staff Advisor to the Secretary of New Mexico Children, Youth, and Families Department. Mark believes that information really is power.

Federal Budget Cuts: What’s Happening and What We Can Do
Kate Seif, National Alliance to End Homelessness

Recent congressional funding decisions have dramatically changed the way the federal government will spend money for the next eight years. Even in recent months, the debate around federal spending has continued, and will continue, with the outcome of these conversations hugely impacting funding for homeless assistance programs. This workshop will cover what is happening and how it will affect your programs as well as what you can do to impact these decisions.

Presenter Kate Seif serves as the Policy Outreach Coordinator at the Alliance. In this capacity, she works to mobilize advocates from across the country to advance policy priorities around preventing and ending homelessness. She does this by providing the Alliance’s local partners with updates on what is happening in Washington, DC and helping communities to build their capacity to take action through the sharing of effective advocacy tools and practices. Kate also works directly with congressional offices to advance federal policy regarding homelessness. She also works with the Alliance’s Leadership Council, coordinating its activities. Prior to her current role, Kate served as the Assistant to President at the Alliance. She graduated from Boston University with a B.A. in political science and a minor in international relations.
New Mexico Coalition to End Homelessness
is proud to recognize the following people for their outstanding service to New Mexicans who are homeless

Volunteer of the Year 2013
Randy Harris, St. Luke Health Care Clinic

Direct Service Employee of the Year 2013
Andy Najar, Catholic Charities
Honorable Mention:
Alice Kee, Masada House
Lara Yoder, The Life Link
Michelle Pino, The Barrett Foundation
Valarie Carrillo, Albuquerque Health Care for the Homeless
Willard Eastman, CARE66

Non-Profit Leader of the Year 2013
Mathew deKay, MD, Four Corners Foundation
Honorable Mention:
Karen Chenault, Masada House
Nicole Martinez, Mesilla Valley Community of Hope

Inspiring Idea of the Year 2013
The Coffee Shop, St. Martin’s Hospitality Center

Business Community Leader of the Year 2013
Jeff Boddy, Masada House, Inc.

Data Counts Award
Lori Johnson, The Barrett Foundation

City of Albuquerque
Greatly supporting the New Mexico Coalition to End Homelessness!

The City of Albuquerque’s Department of Family and Community Services, Community Development Division provides programs and services to change the lives of “at-risk” populations in the sector of Education, Health, Public Safety, Housing & Economic Development by funding agencies which act together as a public safety net in order to stabilize & reintegrate these populations. The division accomplishes this by focusing on four major program areas: Affordable Housing, Homeless Prevention, Public Services, & Public Improvements.

http://www.cabq.gov/family/