Before Starting the CoC Application

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC's project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.
6. Questions marked with an asterisk (*), which are mandatory and require a response.

1A. Continuum of Care (CoC) Identification

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
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1A-1. CoC Name and Number: NM-500 - Albuquerque CoC

1A-2. Collaborative Applicant Name: City of Albuquerque

1A-3. CoC Designation: CA

1A-4. HMIS Lead: New Mexico Coalition to End Homelessness

1B. Continuum of Care (CoC) Engagement

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1B-1. CoC Meeting Participants.

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:
1. participated in CoC meetings;
2. voted, including selecting CoC Board members; and
3. participated in the CoC's coordinated entry system.

Organization/Person	Participates in CoC Meetings	Votes, including selecting CoC Board Members	Participates in Coordinated Entry System
Local Government Staff/Officials	Yes	Yes	Yes
CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
Law Enforcement	No	No	Yes
Local Jail(s)	No	No	Yes
Hospital(s)	Yes	No	Yes
EMS/Crisis Response Team(s)	No	No	Yes
Mental Health Service Organizations	Yes	Yes	Yes
Substance Abuse Service Organizations	Yes	Yes	Yes
Affordable Housing Developer(s)	Yes	Yes	Yes
Disability Service Organizations	Yes	Yes	Yes
Disability Advocates	Yes	Yes	Yes
Public Housing Authorities	Yes	No	Yes
CoC Funded Youth Homeless Organizations	Not Applicable	No	No
Non-CoC Funded Youth Homeless Organizations	Yes	Yes	Yes

Youth Advocates	Yes	Yes	Yes
School Administrators/Homeless Liaisons	Yes	No	Yes
CoC Funded Victim Service Providers	Yes	Yes	Yes
Non-CoC Funded Victim Service Providers	No	No	Yes
Domestic Violence Advocates	Yes	Yes	Yes
Street Outreach Team(s)	Yes	Yes	Yes
Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates	Yes	No	Yes
LGBT Service Organizations	No	No	Yes
Agencies that serve survivors of human trafficking	Yes	No	Yes
Other homeless subpopulation advocates	Yes	No	Yes
Homeless or Formerly Homeless Persons	Yes	Yes	Yes
Mental Illness Advocates	Yes	Yes	Yes
Substance Abuse Advocates	Yes	Yes	Yes
Other:(limit 50 characters)			
SSVF Providers	Yes	Yes	Yes
New Mexico VA	Yes	Yes	Yes
Medicaid MCO's	Yes	Yes	Yes

1B-1a. CoC's Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

Applicants must describe how the CoC:
1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2. communicates information during public meetings or other forums the CoC uses to solicit public information;
3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and
4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF. (limit 2,000 characters)

1) The Albuquerque CoC holds monthly meetings at a regular date, time and location, which are open to the public. While meetings are specifically targeted to organizations and individuals interested in ending homelessness, any interested community members or stakeholders that engage with persons experiencing homelessness, have been impacted by homelessness, and/or wish to support an end to homelessness are encouraged to attend and join the CoC. Meetings are a forum to discuss updates in the community, share knowledge and events, and generate ideas to expand the CoC and its functionality.
2) The NM Coalition to End Homelessness, which helps the City of Albuquerque coordinate the monthly CoC meetings, maintains an email list that includes over 30 organizations, including housing authorities, DV, youth and veteran providers, housing developers, local government, community members, formerly homeless persons, and supportive housing providers. A meeting

agenda is emailed out a week before every meeting and includes CoC business and other community issues.
3) Discussions at meetings directly impact CoC policies and strategies. Discussions have led to improvements in the Coordinated Entry System and the development of a limited preference for homeless people for Section 8 vouchers with Albuquerque Housing Authority. Meeting invitations go out monthly via the NM Coalition to End Homelessness listserv and through word of mouth from regular meeting participants and CoC members.
4) All meeting information, including agendas, content, and minutes are shared electronically to the listserv in PDF, provided in person at the start of meetings and as accommodation for members without access to email. We have the ability, when needed, to provide minutes and emails with Google TTS for potential vision-impaired members, and in Spanish.

1B-2. Open Invitation for New Members.

Applicants must describe:
1. the invitation process;
2. how the CoC communicates the invitation process to solicit new members;
3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;
4. how often the CoC solicits new members; and
5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC.
(limit 2,000 characters)

1) The invitation process is open to any organization or community stakeholders who work with or engage people experiencing homelessness, have experienced being or are homeless, and/or wish to end homelessness. The CoC strives to include community members, business owners, law enforcement, emergency services, educators, medical services, legal services, and others to expand participation to the entire Albuquerque community. The CoC outlines the invitation process in public announcements and in the CoC Governance Charter.
2) The CoC emails an invitation to new organizations and individuals through the NM Coalition to End Homelessness' (NMCEH) listserv, of over 1000 people, several times a year. NMCEH has a Continuum of Care page on their website that includes an open invitation to join. NMCEH and City staff regularly extend invitations as they meet with different organizations, community members and policymakers regarding strategies to end homelessness. CoC members are encouraged to extend invitations to join the CoC as they meet with organizations and community members regarding ending homelessness. It is discussed at regular CoC meetings to encourage CoC members to extend invitations to community members and stakeholders.
3) The CoC provides accommodations in the form of delivering paper copies, using PDF for files to allow ease of use with accessibility software for members with sensory disabilities, and translation services to accommodate our community partners with individual needs.
4) The NMCEH sends formal email invitations several times throughout the year, most recently on 5/23/19. NMCEH sends a monthly invitation through the listserv when announcing meetings each month.

5) CoC members are asked to invite current and former clients who have lived experience with homelessness to join the CoC.

1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

Applicants must describe:
1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;
2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;
3. the date(s) the CoC publicly announced it was open to proposal;
4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and
5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding.
(limit 2,000 characters)

1) The NM Coalition to End Homelessness (NMCEH) is contracted to coordinate the CoC. The NMCEH shares the Request for Proposals and CoC NOFA information via email to more than 1000 stakeholders, on Facebook, on the NMCEH website, in a local newspaper, in monthly CoC meetings, and through word-of-mouth among community partners. The RFP outlined in detail the process for submitting a proposal, clearly stated that nonprofit entities, local housing authorities, and government units were eligible to apply, and did NOT limit eligibility to agencies who already have a CoC grant. Nine paper copies and one electronic copy of the project proposal were to be submitted to NMCEH by the deadline. The RFP stated that NMCEH was available to review draft proposals up to the deadline.
2) When reviewing proposals for PSH, RRH or TH-RRH projects, the Independent Review Committee (IRC) evaluates the use of housing first approach, relevant experience, project readiness, supportive services, financial stability, and project outcomes. When reviewing proposals for SSO-CES projects, the IRC looks at integration into the existing system, HMIS participation and funding, relevant experience, outcomes, fiscal stability, and project readiness. This year the IRC selected proposals from an agency that has not previously received CoC funding, and collaborative effort between a current CoC funded organization and an organization that does not currently receive CoC funding.
3) On 5/23/19 NMCEH announced that the CoC might be able to apply for new projects and offered to help applicants develop a project. The RFP was released by the IRC on 7/16/19.
4) CoC communications are available in PDF format, which can be used with a variety of accessibility software to translate documents into audio, braille, and other formats. For access by those without email, NMCEH provides paper copies of CoC documents when requested.
5) n/a

1C. Continuum of Care (CoC) Coordination

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1C-1. CoCs Coordination, Planning, and Operation of Projects.

Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

Entities or Organizations the CoC coordinates planning and operation of projects	Coordinates with Planning and Operation of Projects
Housing Opportunities for Persons with AIDS (HOPWA)	Yes
Temporary Assistance for Needy Families (TANF)	Yes
Runaway and Homeless Youth (RHY)	Yes
Head Start Program	Yes
Funding Collaboratives	Yes
Private Foundations	Yes
Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs	Yes
Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs	Yes
Housing and service programs funded through other Federal resources	Yes
Housing and services programs funded through State Government	Yes
Housing and services programs funded through Local Government	Yes
Housing and service programs funded through private entities, including foundations	Yes
Other:(limit 50 characters)	
	Not Applicable

	Not Applicable

1C-2. CoC Consultation with ESG Program Recipients.

Applicants must describe how the CoC:
1. consulted with ESG Program recipients in planning and allocating ESG funds;
2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates.
(limit 2,000 characters)

1) The City contracts with NM Coalition to End Homelessness (NMCEH) to coordinate the CoC. As outlined in its Governance Charter, NMCEH and CoC Membership actively consult with the two ESG Program recipients that fund projects within our geographical area, the City of Albuquerque and the State of New Mexico (MFA), through regularly scheduled meetings to discuss planning and allocation of ESG funds. NMCEH also provides the City and the MFA with PIT, HIC, HMIS and Coordinated Entry Data. For 2018, NMCEH provided data on homeless populations and subpopulations, and youth and veteran PIT data to the City and the MFA to be used in making planning and allocation decisions for ESG funds.
2) The CoC participates in the evaluation and reporting of ESG Program recipients' and subrecipients' performance through an annual review and report of performance data. The City, MFA, and NMCEH collaborate to develop a plan for evaluating ESG project subrecipients. NMCEH then conducts an annual analysis for each ESG project subrecipient on established evaluation measures using HMIS, Coordinated Entry, and HIC and PIT data related to 10 essential points that the City, MFA, and NMCEH collaboratively identified as key to project performance. The results of this analysis are reported to the City, MFA, and CoC membership and used to make planning and allocation decisions.
3) NMCEH Coordinates with the City, MFA and CoC membership to ensure any pertinent information from the ESG program evaluation is shared with the community. This includes updating the community's strategies, discussions, and approaches to better suit the population and the needs of the community as it changes and grows.

1C-2a. Providing PIT and HIC Data to Consolidated Plan Jurisdictions.

Yes to both

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

1C-2b. Providing Other Data to Consolidated Plan Jurisdictions.

Yes

Applicants must indicate whether the CoC

ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan updates.

1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

Applicants must describe:
1. the CoC's protocols, including protocols for coordinated entry and the CoC's emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and
2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality.
(limit 2,000 characters)

1) Each CoC funded project within the Albuquerque CoC is expected to have a project-specific VAWA emergency transfer plan which includes appropriate agreements with landlords to allow for the participant to transfer units when needed. NMCEH, which contracts with the City of Albuquerque to monitor CoC projects, reviews agency policies, procedures, and files to ensure that the program has an appropriate transfer plan. The CoC membership updated the CoC governance charter in May of 2018 to include the obligation to develop and implement a CoC wide emergency transfer plan. The CoC worked with Coordinated Entry System (CES) staff, the CoC Board, and CoC providers to develop a plan that prioritizes the safety of survivors and encourages the utilization of trauma-informed and victim-centered services to be utilized by CoC projects to serve survivors that promote healing and stabilization. In 2019, the CoC adopted a system-wide emergency transfer plan that has been incorporated into the CoC Written Standards.
2) The CoC maximizes client choice for housing and services while ensuring safety and confidentiality through training staff and appropriate program policies and practices. CES staff work closely with victim service providers to ensure that safety, planning, and confidentiality protocols are included in the coordinated entry process. CES informs survivors of all available housing options, including those provided through victim service providers and non-victim service providers. Survivors are informed of information-sharing protocols and safety measures in place as they navigate the housing system. The CoC membership and board include members from victim service providers that are involved in making system-wide plans and policies, including updates to the CoC's Written Standards, that include best practices for trauma-informed care and victim-centered services.

1C-3a. Training–Best Practices in Serving DV Survivors.

Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:
1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and
2. Coordinated Entry staff that addresses safety and best practices (e.g.,

**Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence.
(limit 2,000 characters)**

1) The CoC coordinates multiple annual training opportunities that address best practices for serving survivors of domestic violence, dating violence, sexual assault, and stalking. In 2018, victim service providers conducted two trainings through the CoC that were open to all service providers. CoC and ESG project staff from throughout the state participated in these trainings. The trainings were focused on best practices and trauma-informed care for survivors of domestic violence, dating violence, sexual assault, stalking, and human trafficking. In addition to the CoC coordinated training, there are other opportunities to learn about safety and best practices for serving survivors within the community. When the CoC becomes aware of other training opportunities they are shared through the NMCEH listserv.
2) Coordinated Entry staff continue to work closely with all victim service providers within the CoC geographic area to ensure they are utilizing best practices for engaging survivors, including following best practices for ensuring the survivor's safety. CES staff also work to ensure victim service providers are aware of how the CES system works and what resources are available for survivors through CoC and ESG projects. CES staff receive annual training to ensure they are current with best practices for serving survivors of DV.

1C-3b. Domestic Violence–Community Need Data.

**Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking.
(limit 2,000 characters)**

The CoC uses data from HMIS and a comparable database, Osnium, to assess the scope of community needs related to domestic violence, dating violence, sexual assault, and stalking. Victim service providers submit de-identified aggregate data through reports from Osnium to NMCEH annually, on behalf of the CoC. The Coordinated Entry System also provides relevant data on persons who have identified as survivors of domestic violence when they complete the VI-SPDAT. NMCEH takes the data provided by both sources, compiles, analyzes and presents the information to the CoC membership. The data and analysis are then reviewed by the membership, with the goal of identifying the community's need for domestic violence resources, housing geared towards survivors of domestic violence, and to make informed decisions surrounding CoC funding priorities within the community. Through this analysis, the CoC has identified that there is a high need for DV specific housing resources within the community. CES has also identified that they need to expand to include a dedicated staff position for working with survivors of domestic violence, dating violence, sexual assault, and stalking.

***1C-4. PHAs within CoC. Attachments Required.**

Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC's geographic area.

Public Housing Agency Name	% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2018 who were experiencing homelessness at entry	PHA has General or Limited Homeless Preference	PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On
Albuquerque Housing Authority	50.00%	Yes-HCV	Yes-HCV
Bernalillo County Housing Authority	0.00%	No	No

1C-4a. PHAs' Written Policies on Homeless Admission Preferences.

Applicants must:
1. provide the steps the CoC has taken, with the two largest PHAs within the CoC's geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference–if the CoC only has one PHA within its geographic area, applicants may respond for one; or
2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)

1) The CoC membership includes representatives from both PHAs within the CoC. Several CoC membership meetings during 2017 included discussion of the written policies of the local public housing authorities and their consideration of adopting and incorporating a homeless preference. The CoC worked closely with the Albuquerque Housing Authority (AHA) to develop their preference for homeless households that were adopted in 2017. In 2018 the AHA moved to a lottery system for the selection of households for Section 8 vouchers, which also included the adoption of a homeless preference. The first 125 vouchers pulled from the lottery annually are given to households who identify that they are residing in a program that is intended to serve people experiencing homelessness. As the preference was used for the second year in 2019, NMCEH worked with AHA to host a training for housing providers within the CoC geographic area on how to support their housing participants in completing the Section 8 application online.
NMCEH has met with Bernalillo County Housing Authority (BCHA) several times to discuss the development of a preference for households experiencing homelessness for their Section 8 and Public Housing vouchers. BCHA has expressed within the meetings with NMCEH that they are reviewing the implications of including a homeless preference and exactly what would be considered within that preference. BCHA also noted during the last meeting with NMCEH in 2019 that they would not be able to develop a preference until they have exhausted their current waitlist, a process that can be lengthy.
2) n/a

1C-4b. Moving On Strategy with Affordable Housing Providers.

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

Yes

If "Yes" is selected above, describe the type of provider, for example, multifamily assisted housing owners, PHAs, Low Income Tax Credit

**(LIHTC) developments, or local low-income housing programs.
(limit 1,000 characters)**

The CoC has a multi-part Move-On Strategy. The CoC has worked with the PHAs to develop a homeless preference for Section 8 vouchers that prioritize households that are currently in housing programs for persons experiencing homelessness. Several members of the CoC and the Collaborative Applicant are members of the Albuquerque Affordable Housing Coalition (AAHC). AAHC collaborates locally to expand affordable housing options, including advocating fund allocation from the City Workforce Housing Trust Fund every GO Bond cycle that is used to leverage outside funding for the development of affordable housing units. CoC programs collaborate to identify and utilize all affordable housing options, including tax-credit properties and public housing. The Albuquerque Housing Authority now runs its lottery for Section 8 annually and opened its waitlist for public housing within CY 2018. Bernalillo County Housing Authority opened its waitlist for Section 8 and Public Housing this year. For all Section 8 and public housing opportunities, CoC membership and the Coordinated Entry System team collaborate to advertise opportunities through notices sent through the CES listserv and word-of-mouth, and support the application process for people experiencing homelessness or enrolled in housing for the homeless.

1C-5. Protecting Against Discrimination.

**Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing.
(limit 2,000 characters)**

The CoC has worked diligently to address discrimination of all forms. The CoC has a CoC-wide anti-discrimination policy that applies to all projects, regardless of funding, in the governance charter. This policy covers all protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2)-Equal Access to HUD-Assisted or HUD-Insured Housing. In 2018, all agencies providing CoC housing were required to sign a certification that they were in compliance with all laws and regulations regarding Equal Access and anti-discrimination. Additionally, the CoC Written Standards adopted in 2019 include an anti-discrimination policy outlining that the programs cannot make selections or determinations “based on any factors that would result in a violation of any nondiscrimination and equal opportunity requirements, see 24 CFR 5.105(a).” NMCEH monitors all CoC projects, at such time NMCEH reviews the agency's policies and procedures to ensure they have included an anti-discrimination policy. The NMCEH conducts annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act and 24 CFR 5.105(a)(2). CoC providers are specifically targeted with the training, and it is open to the public and shared through the NMCEH listserv.

*1C-5a. Anti-Discrimination Policy and Training.

Applicants must indicate whether the CoC implemented an anti-

discrimination policy and conduct training:

1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source?	Yes
2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act?	Yes
3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing?	Yes

*1C-6. Criminalization of Homelessness.

Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC's geographic area.

1. Engaged/educated local policymakers:	X
2. Engaged/educated law enforcement:	X
3. Engaged/educated local business leaders:	X
4. Implemented communitywide plans:	X
5. No strategies have been implemented:	
6. Other:(limit 50 characters)	
Engaged/educated neighborhood associations	X
Eduated homeless persons about their rights	X
Engaged/educated general public	X

1C-7. Centralized or Coordinated Assessment System. Attachment Required.

Applicants must:
1. demonstrate the coordinated entry system covers the entire CoC geographic area;
2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and
3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. (limit 2,000 characters)

1) The Albuquerque CES (ACES) established 76 access points, trained over 400 stakeholders, staff, volunteers, and community members throughout the CoC's geographical area. Ensuring the CoC's entire geographic area is covered

by access points focused on reducing barriers for access to housing assistance. ACES ensures all CoC and ESG recipients are fully participating in CES through access, assessment, and prioritized tenant selection.
2) ACES receives feedback from stakeholders to enhance methods of engaging those less likely to access housing assistance, while monitoring the inflow of participants entering CES. Information collected through the ACES process paints a clear picture of how and when subpopulations throughout the CoC are being connected to services. This supports the ability to identify barriers to CES access, and for the CES to improve functionality and ease of access. ACES also provides training and community engagement of stakeholders that interact with people experiencing homelessness or are non-traditional providers, such as hospitals/emergency rooms, schools, law enforcement, neighborhood associations, jails and reintegration centers, street outreach providers, faith-based organizations, Managed Care Organizations, Core Service agencies, mental health agencies, LGBTQ organizations, and youth providers.
3) ACES currently uses the VI-SPDAT (Vulnerability Index Service Prioritization Decision Assistance Tool) as the common assessment to triage potential participants to the most appropriate housing intervention. ACES utilizes unique versions of the VI-SPDAT for individuals, families, and youth. ACES employs CES Navigators to assist in the referral and connectivity process, as they are able to work one-on-one with participants in securing eligibility documentation, providing a warm handoff to housing, aid in apartment search, assistance in service connection, and providing follow-up after housing.

1D. Continuum of Care (CoC) Discharge Planning

Instructions:

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1D-1. Discharge Planning Coordination.

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

Foster Care:	X
Health Care:	X
Mental Health Care:	X
Correctional Facilities:	X
None:	

1E. Local CoC Competition

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
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*1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.

Applicants must indicate whether the CoC:

1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;	Yes
2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;	Yes
3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and	Yes
4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.	Yes

1E-2. Project Review and Ranking–Objective Criteria.

Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);	Yes
2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and	Yes
3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.	Yes

1E-3. Project Review and Ranking–Severity of Needs and Vulnerabilities.

Applicants must describe:
1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and
2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects.
(limit 2,000 characters)

1) CoC providers utilize the vulnerability score determined through the Coordinated Entry System's (CES) common assessment tool and considers the history of victimization, behavioral health, length/number of homeless episodes, and medical issues. CoC PH-PSH projects prioritize households that meet the HUD definition of Chronically Homeless and have a higher vulnerability score. CoC PH-RRH projects prioritize households that have minor children and vulnerability scores towards the middle of the scoring range. Renewal projects are deemed eligible to renew based on threshold criteria that includes, and is not limited to, participation in CES, HMIS, and financial stability. The CoC membership identified that chronically homeless households and households with minor children are a high priority for housing considering their high vulnerability.
2) The Independent Review Committee (IRC) scores and ranks projects based on their HMIS data quality, housing placement and retention, increase and retention of income, and utilization of funds. CoC projects are encouraged to work on improving their outcomes, and it is understood that some of these outcomes are hard to improve considering the severity of the need for the populations being prioritized. The IRC allows projects a chance to provide explanations and plans for improvement of any scores that are low compared to other CoC projects. The IRC uses scored criteria to determine which projects can apply for new funding. When the IRC selects more than one new project to apply, they then take into consideration factors such as housing type, utilization of housing first, target populations, and strength of application when determining how to rank bonus projects against each other. The CoC prioritizes projects that utilize housing first and serve the most vulnerable through focusing on key target populations such as chronically homeless, families with children, and survivors of DV.

1E-4. Public Postings–CoC Consolidated Application. Attachment Required.

Applicants must:
1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or
2. check 6 if the CoC did not make public the review and ranking process; and
3. indicate how the CoC made public the CoC Consolidated Application–including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected–which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline; or
4. check 6 if the CoC did not make public the CoC Consolidated Application.

Public Posting of Objective Review and Ranking Process		Public Posting of CoC Consolidated Application including: CoC Application, CoC Priority Listing, Project Listings	
1. Email	X	1. Email	X
2. Mail		2. Mail	
3. Advertising in Local Newspaper(s)	X	3. Advertising in Local Newspaper(s)	
4. Advertising on Radio or Television		4. Advertising on Radio or Television	
5. Social Media (Twitter, Facebook, etc.)	X	5. Social Media (Twitter, Facebook, etc.)	X
6. Did Not Publicly Post Review and Ranking Process		6. Did Not Publicly Post CoC Consolidated Application	

1E-5. Reallocation between FY 2015 and FY 2018.

Applicants must report the percentage of the CoC's ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

Reallocation: 39%

1E-5a. Reallocation–CoC Review of Performance of Existing Projects.

Applicants must:
1. describe the CoC written process for reallocation;
2. indicate whether the CoC approved the reallocation process;
3. describe how the CoC communicated to all applicants the reallocation process;
4. describe how the CoC identified projects that were low performing or for which there is less need; and
5. describe how the CoC determined whether projects that were deemed low performing would be reallocated.
(limit 2,000 characters)

1) The process for reallocation is twofold. The first option takes place when an existing project chooses to retool. The project surrenders its renewal funds for the current component, then reapplies for the same amount of funds as a new project for the new component type. These projects are ranked according to the score the renewal project received. The second is where the IRC reviews threshold criteria and determines that a project must involuntarily reduce the funding amount they are permitted to apply for, or the project is not eligible to be retooled through the first option. When this occurs, all available funds are redistributed through the RFP process for new project applications.
2) CoC membership approves the governance charter which outlines all of the IRC's responsibilities, including that the CoC elects to have them set the reallocation, renewal and new project criteria annually. The IRC solicits input

from the CoC annually, regarding criteria for new and renewal projects, and reallocation process.
3) The reallocation process is included in FY19 Selection and Ranking Process for Renewal Projects and FY19 RFP for New Projects. The documents are discussed at the monthly CoC meetings, shared via the NMCEH listserv and website, and directly with CoC projects.
4) FY19 Selection and Ranking Process for Renewal Projects outlines the criteria for renewal. The criteria ensure projects are meeting minimum requirements, expending funds appropriately, are financially stable, and do not have unresolved and overdue findings from monitoring visits that may affect their ability to manage the CoC grant or for which HUD would remove their funding.
5) The IRC reviews the criteria to determine if any projects do not pass. If they do not pass, the IRC evaluates the severity of the situation, taking into consideration the agency's explanation, and determines the amount to be reallocated. Projects are notified in writing and given information on the appeals process.

DV Bonus

Instructions

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1F-1 DV Bonus Projects.

Applicants must indicate whether the CoC is requesting DV Bonus projects which are included on the CoC Priority Listing: Yes

1F-1a. Applicants must indicate the type(s) of project(s) included in the CoC Priority Listing.

1. PH-RRH	X
2. Joint TH/RRH	
3. SSO Coordinated Entry	X

*1F-2. Number of Domestic Violence Survivors in CoC's Geographic Area.

Applicants must report the number of DV survivors in the CoC's geographic area that:

Need Housing or Services	463.00
the CoC is Currently Serving	91.00

1F-2a. Local Need for DV Projects.

Applicants must describe:
1. how the CoC calculated the number of DV survivors needing housing or service in question 1F-2; and
2. the data source (e.g., HMIS, comparable database, other administrative data, external data source).
(limit 500 characters)

1) The annual number of survivors needing service was calculated as the total number of clients in ESG funded DV ES plus the total in CoC funded non-DV projects in 2018, with length of stay over 30-days, who have fled domestic violence in the past 30-days (considered actively fleeing).
2) The data sources used are HMIS, Comparable database APRs, and CAPER performance reports for 2018.

1F-3. : SSO-CE Project–CoC including an SSO-CE project for DV Bonus funding in their CoC Priority Listing must provide information in the chart below about the project applicant and respond to Question 1F-3a.

DUNS Number	151290272
Applicant Name	New Mexico Coalition to End Homelessness

1F-3a. Addressing Coordinated Entry Inadequacy.

Applicants must describe how:
1. the current Coordinated Entry is inadequate to address the needs of survivors of domestic violence, dating violence, or stalking; and
2. the proposed project addresses inadequacies identified in 1. above.
(limit 2,000 characters)

1) The Albuquerque Coordinated Entry Systems (AECES) has identified that the lack of diverse access points throughout the CoC for CES is a crucial factor in addressing survivor's needs. The primary CES access point for survivors is a DV emergency shelter. With single points of entry demand is often outweighed by capacity. Consequently, survivors have difficulty accessing CES promptly or be provided additional resources that could resolve their housing crisis. The CoC has regular access points throughout the coverage area that attempt to fill the gap for survivors, often these access points are overloaded by the general homeless population and often do not have specialized training in working with survivors/people actively fleeing DV. Survivors may need ongoing support throughout the housing navigation process that can be difficult to meet with the current system, as some survivors have never engaged traditional case management and this could be a barrier to receiving assistance.
2) The proposed DV CES project will be able to add additional staff to the current ACES team. Increasing ACES staff will provide the ability to increase access points across the CoC, providing flexibility to survivors, and reducing the burden of a single site as the main access point to survivors seeking safe and stable housing. Additionally, with ACES targeting survivors of domestic violence, the additional staff will operate as liaisons throughout the community, partnering with victim service providers and diversifying the access points for survivors. To increase the ease of access, the affirmative marketing strategy of

ACES will focus on increasing outreach to people attempting to flee are less likely to escape a DV situation.

1F-4. PH-RRH and Joint TH and PH-RRH Project Applicant Capacity.

Applicants must provide information for each unique project applicant applying for PH-RRH and Joint TH and PH-RRH DV Bonus projects which the CoC is including in its CoC Priority Listing–using the list feature below.

Applicant Name	DUNS Number
Catholic Charities	147263594

1F-4. PH-RRH and Joint TH and PH-RRH Project

Applicant Capacity

DUNS Number:	147263594
Applicant Name:	Catholic Charities
Rate of Housing Placement of DV Survivors–Percentage:	5.40%
Rate of Housing Retention of DV Survivors–Percentage:	100.00%

1F-4a. Rate of Housing Placement and Housing Retention.

Applicants must describe:
1. how the project applicant calculated the rate of housing placement and rate of housing retention reported in the chart above; and
2. the data source (e.g., HMIS, comparable database, other administrative data, external data source). (limit 500 characters)

1) The rates above were calculated using HMIS data from all rapid re-housing projects operated by Catholic Charities in 2018. In 2018, they served a total of 257 persons, 14 of which were fleeing DV when they entered the RRH program. Of the 14 who entered, 6 exited during 2018. All exits were to permanent destinations.
2) Data was gathered from a roll-up of HMIS detailed reports for 2018 for the three RRH projects operated by Catholic Charities.

1F-4b. DV Survivor Housing.

Applicants must describe how project applicant ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing.
(limit 2,000 characters)

The project applicant has been providing CoC housing to Albuquerque for over two decades and is a leading multi-service provider within the CoC geographic area and in the NM Balance of State CoC. The project applicant has operated successful ESG Prevention and Rapid Re-Housing for 10 years. Through the applicant's experience operating ESG and CoC programs, the applicant gained extensive experience utilizing the Coordinated Entry System (CES) to prioritize households. The applicant has collaborated with CES and is familiar with their operations and procedures. The applicant’s subrecipient is capable of acting as an access point to the system specifically for those experiencing domestic violence. The applicant is prepared to ensure the subrecipient is fully prepared to begin housing survivors once the grant is executed, including working to strengthen the subrecipients knowledge of the CES system, methods, and requirements for documenting homelessness for survivors of domestic violence and being trained in the importance of data quality and timeliness. The applicant works closely with the CoC and utilizes the networks built through CoC membership to ensure that they are utilizing best practices and following up-to-date procedures. The combination of the applicant’s performance and experience with regards to their current grants, and both the applicant and

subrecipients experience serving survivors of DV ensures that the applicant can quickly move DV survivors experiencing homelessness into permanent housing.

1F-4c. DV Survivor Safety.

Applicants must describe how project applicant:
1. ensured the safety of DV survivors experiencing homelessness by:
(a) training staff on safety planning;
(b) adjusting intake space to better ensure a private conversation;
(c) conducting separate interviews/intake with each member of a couple;
(d) working with survivors to have them identify what is safe for them as it relates to scattered site units and/or rental assistance;
(e) maintaining bars on windows, fixing lights in the hallways, etc. for congregate living spaces operated by the applicant;
(f) keeping the location confidential for dedicated units and/or congregate living spaces set-aside solely for use by survivors; and
2. measured its ability to ensure the safety of DV survivors the project served.
(limit 2,000 characters)

1) Project staff participate in safety planning when they begin their employment and during annual refresher trainings. Staff also collaborate on comprehensive safety plans. Safety planning includes resource identification and short-term housing or shelter solutions that are safe for the participant's current needs and situation, while working to connect clients with long-term housing resources. Intakes do not take place in public or open areas, rather they are completed in a private, culturally sensitive, and physically and emotionally safe environment. Additionally, every participant is provided with consent forms and a thorough explanation of confidentiality during intake. Walk-ins or callers in need of case management services receive an appointment to meet with a case manager within 24-48 hours, which provides them with a thorough assessment of needs, including housing needs. Safety planning is conducted with all participants and kept up to date as clients move through different stages of the process, from intake through housing placement. The project will operate scattered-site rapid re-housing. Project staff and CES staff will maintain the confidentiality of all participants in order to prioritize the participant's safety.
2) The project conducts an ongoing assessment survey that will be utilized to ensure there is up-to-date information being provided to the project staff. Additionally, participants meet with their case managers regularly — in order to maintain efforts towards self-sustainability, continued safety planning, and domestic violence education and resource connection.

1F-4d. Trauma-Informed, Victim-Centered Approaches.

Applicants must describe:
1. project applicant’s experience in utilizing trauma-informed, victim-centered approaches to meet needs of DV survivors; and
2. how, if funded, the project will utilize trauma-informed, victim-centered approaches to meet needs of DV survivors by:
(a) prioritizing participant choice and rapid placement and stabilization in permanent housing consistent with participants’ preferences;
(b) establishing and maintaining an environment of agency and mutual

respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
(c) providing program participants access to information on trauma, e.g., training staff on providing program participant with information on trauma;
(d) placing emphasis on the participant's strengths, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans include assessments of program participants strengths and works towards goals and aspirations;
(e) centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination;
(f) delivering opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
(g) offering support for parenting, e.g., parenting classes, childcare.
(limit 4,000 characters)

1) The applicant, Catholic Charities, is subcontracting with Domestic Violence Resource Center (DVRC). Catholic Charities is a leading housing provider in the Albuquerque community and as such is well equipped to work with and support agencies that do not have a housing focus in beginning to provide housing services. Catholic Charities will support DVRC through providing them with their vast knowledge of CoC housing, operations and project management. Catholic Charities receives a VAWA grant that provides some support for survivors. This partnership allows for Catholic Charities to support DVRC to begin working to house survivors they support. DVRC project staff is trained in crisis intervention, mental health first aid, and trauma-informed care. When a client engages with DVRC they are first connected to a victim advocate and are informed of all services offered through DVRC. Clients are also connected to case management and provided with information about other DV resources within the area and through DVRC. All services provided by DVRC are trauma-informed, victim-centered, and driven by the client's needs and safety plan.
2) If funded, project staff will incorporate the trauma-informed, victim-centered approaches they use in their services with housing participants. If a client presents at their agency for services and expresses an interest in housing, staff will explain the procedures for accessing housing through the CoC. If the client is still interested, the project staff will conduct the VI-SPDAT and connect them with CES in order to ensure they are connected to all available housing resources within the community. The project will operate with a housing-first approach. Project staff will work to be continually engaged with the participant through regular check-ins to ensure that the client is receiving the services they need and their safety and stability plans are accurate to their current needs. DVRC keeps staff trained on current best practices for DV services, safety planning, and trauma-informed care. Project staff is capable of providing clients with DV and trauma-specific resources to support healing, personal growth, resilience and financial stabilization during their time within the housing program. Project staff work to build a strong rapport with clients throughout their engagement with the project. Assessments used by project staff are intended to identify personal strengths and will be used, in conjunction with project staff observations and rapport, to support building goals for clients. This approach allows the staff the ability to monitor their progress with clients and identify potential challenges. The project staff is experienced with serving the diverse population within the CoC. DVRC works to include all persons experiencing domestic violence within their service base and Catholic Charities is inclusive of

a variety of cultural backgrounds and participant needs. There are no known issues with Equal Access compliance with either agency. Catholic Charities has participated in NM Coalition to End Homelessness' (NMCEH) Equal Access and Anti-Discrimination training, and if awarded, DVRC will participate in the required training. Both DVRC and Catholic Charities provide culturally diverse and competent services. Project staff will utilize CoC membership and relationships to provide referrals and other support opportunities within the community for participants.

1F-4e. Meeting Service Needs of DV Survivors.

Applicants must describe how the project applicant met services needs and ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing while addressing their safety needs, including:

- Child Custody
- Legal Services
- Criminal History
- Bad Credit History
- Education
- Job Training
- Employment
- Physical/Mental Healthcare
- Drug and Alcohol Treatment
- Childcare

(limit 2,000 characters)

DVRC has contracts with NM Legal Aid and the District Attorney's office that supports clients in child custody disputes. DVRC is capable of providing documentation on the client's behalf for custody or other legal situations to show growth, new skills, and understanding of the change in the client's situation. DVRC provides two financial empowerment programs that educate clients on financial management, understanding the significance of poor financial management, budgeting, saving, investing, spending, and future planning. Clients will be encouraged to continue their education, search for employment opportunities, and connect to training for employment through Job Corps, UNM Career Services, Workforce Solutions and other community employment resources. Clients will be eligible for up to 1 year of free counseling services and project staff is equipped to make any other necessary physical or mental health referrals to community partners. DVRC offers resources for those struggling with substance abuse through referrals to community partners and services. Project staff is capable of connecting a household with childcare services within the community and through CYFD.

2A. Homeless Management Information System (HMIS) Implementation

Intructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
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2A-1. HMIS Vendor Identification. Mediware ServicePoint

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

2A-2. Bed Coverage Rate Using HIC and HMIS Data.

Using 2019 HIC and HMIS data, applicants must report by project type:

Project Type	Total Number of Beds in 2019 HIC	Total Beds Dedicated for DV in 2019 HIC	Total Number of 2019 HIC Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) beds	854	80	679	87.73%
Safe Haven (SH) beds	0	0	0	
Transitional Housing (TH) beds	344	0	274	79.65%
Rapid Re-Housing (RRH) beds	472	151	321	100.00%
Permanent Supportive Housing (PSH) beds	1,382	0	861	62.30%
Other Permanent Housing (OPH) beds	96	0	96	100.00%

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2., applicants must describe:

1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent.
(limit 2,000 characters)

1) The CoC plans to work over the next 12 months to educate all PSH and TH projects that are not currently participating in HMIS of the benefits of doing so. The primary barrier identified for projects to using HMIS, when not required, is the time to set up and maintain data within the system. To resolve this barrier, the CoC will continue to support programs in identifying possible funding streams for HMIS data management and entry, and determining whether this can be included within their current contracts/funding. The CoC will also work with all current HMIS participating agencies to ensure that their HMIS records for the Housing Inventory are accurate and up-to-date, and improve current procedures for ensuring compliance with this aspect of HMIS. Several TH projects within the community are privately funded and have concerns about using the HMIS system. The CoC intends to meet with all projects not currently reporting in HMIS one-on-one to discuss concerns and find resolutions.
2) The CoC has strong relationships with the providers not participating in HMIS from the community. Through these relationships the CoC will be able to have meetings with the key personnel at the agencies to ensure that the CoC is responding to all concerns or questions regarding participation in HMIS. When needed, the CoC will request HMIS staff to step in and support with questions, and get agencies set up and staff trained in HMIS.

***2A-3. Longitudinal System Analysis (LSA) Submission.**

Applicants must indicate whether the CoC submitted its LSA data to HUD in HDX 2.0.	Yes

***2A-4. HIC HDX Submission Date.**

Applicants must enter the date the CoC submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX). (mm/dd/yyyy)	04/29/2019

2B. Continuum of Care (CoC) Point-in-Time Count

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
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2B-1. PIT Count Date. Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).	01/28/2019
2B-2. PIT Count Data–HDX Submission Date. Applicants must enter the date the CoC submitted its PIT count data in HDX (mm/dd/yyyy).	04/29/2019

2B-3. Sheltered PIT Count–Change in Implementation.

Applicants must describe:
1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
2. how the changes affected the CoC's sheltered PIT count results; or
3. state "Not Applicable" if there were no changes.
(limit 2,000 characters)

Not Applicable

***2B-4. Sheltered PIT Count–Changes Due to Presidentially-declared Disaster.**

Applicants must select whether the CoC added or removed emergency shelter,	No

transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC's 2019 sheltered PIT count.	

2B-5. Unsheltered PIT Count–Changes in Implementation.

Applicants must describe:
1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
2. how the changes affected the CoC's unsheltered PIT count results; or
3. state "Not Applicable" if there were no changes.
(limit 2,000 characters)

1) The CoC did not conduct an Unsheltered PIT count in 2018, and there were changes from 2017 to 2019 for Unsheltered PIT count implementation. There has been increased community knowledge surrounding the PIT count, and partner agencies within the CoC have improved street outreach methods and systems. Street outreach staff now have real-time knowledge of the most likely locations to find people who are unsheltered within the CoC's geographic area. In the 2019 count, homeless service providers and public volunteers focused on site-based surveying, while street outreach surveying was planned and implemented by staff who are experienced in street outreach. In 2019, there was a significant increase in the participation of trained street outreach staff canvassing the CoC geographic area. Street outreach activities moved from 8-hour daytime shifts in 2017 to 3-hour shifts that occurred in the morning and afternoon for the two days immediately following the night of the count. The time-frames that street outreach shifts were conducted were selected based on the experience and knowledge of staff for when they had encountered the most people leading up to the count. New Mexico's weather during the 2019 count was warmer than during the 2017 count.
2) Improved knowledge within the CoC of unsheltered individuals' locations and importance of the count, broader street outreach involvement, and a mild winter increased the number of people counted in 2019. In 2017, 384 unsheltered people were counted, whereas in 2019 the unsheltered persons count was 567.

*2B-6. PIT Count–Identifying Youth Experiencing Homelessness.

Applicants must:

Indicate whether the CoC implemented specific measures to identify youth experiencing homelessness in their 2019 PIT count.	Yes

2B-6a. PIT Count–Involving Youth in Implementation.

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:

1. plan the 2019 PIT count;
2. select locations where youth experiencing homelessness are most likely to be identified; and
3. involve youth in counting during the 2019 PIT count.
(limit 2,000 characters)

) The CoC worked with all youth providers within the CoC that use HMIS to ensure understanding of data collection requirements for the 2019 Sheltered Count. The CoC also collaborated with one youth provider that is not reporting in HMIS to ensure they understood data collection procedures and were prepared to participate in the Sheltered count. For the Unsheltered count, the CoC included one youth provider's input in the Street Outreach planning meetings and coordinated with them to ensure there was the ability for youth at the youth drop-in center to complete the survey. Local Title-1 homeless liaisons through Albuquerque Public Schools participated in ensuring the unsheltered survey was appropriate to be used within their program.
2) The CoC collaborated with youth providers to identify locations that youth experiencing homelessness spend their time. This allowed for efforts that included youth providers and youth focused street outreach teams to concentrate on areas in which they would be most likely to encounter youth. Additionally, during the week following the night of the count, Title 1 homeless liaisons through APS conducted the PIT survey with youth they worked with.
3) There were youth between ages 18 to 24 who participated as volunteers conducting site-based surveys with youth at local day shelters and meal-sites. Youth providers shared feedback received from youth and staff during the 2017 Unsheltered Count activities to support improving processes for the 2019 count, including ensuring that people surveying youth are comfortable and familiar with youth engagement.

2B-7. PIT Count–Improvements to Implementation.

Applicants must describe the CoC's actions implemented in its 2019 PIT count to better count:
1. individuals and families experiencing chronic homelessness;
2. families with children experiencing homelessness; and
3. Veterans experiencing homelessness.
(limit 2,000 characters)

1) The CoC and HMIS staff have provided ongoing training and technical assistance to HMIS and non-HMIS reporting service providers, to ensure that staff understand the definition of chronic homelessness and how to accurately report data in HMIS and non-HMIS surveys for the 2019 count. The Unsheltered survey was updated to obtain clearer responses from participants regarding their history of homelessness and whether they were experiencing chronic homelessness.
2) The CoC worked closely with providers that serve families with children experiencing homelessness to ensure they were prepared for the count and understood expectations for reporting. During the Unsheltered count, families with children are primarily counted through surveys conducted at meal-sites, day shelters, and through collaboration with Title 1 homeless liaisons with APS. The CoC worked to ensure there were plenty of volunteers conducting surveys at service sites throughout the three days following the night of the count.
3) The CoC worked closely with veteran service providers in the community to ensure they received specific training and technical assistance for the 2019

count regarding veterans experiencing homelessness, to ensure accurate data reporting. Veteran service providers participated strongly in the street outreach efforts for the Unsheltered count, including staff from the VA, and SSVF and HUD-VASH programs.

3A. Continuum of Care (CoC) System Performance

Instructions

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*3A-1. First Time Homeless as Reported in HDX.

Applicants must:

Report the Number of First Time Homeless as Reported in HDX.	2,063

3A-1a. First Time Homeless Risk Factors.

Applicants must:
1. describe the process the CoC developed to identify risk factors the CoC uses to identify persons becoming homeless for the first time;
2. describe the CoC's strategy to address individuals and families at risk of becoming homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)

1) The CoC has worked for many years to improve data collection through completion of the coordinated assessment (VI-SPDAT) by project staff within the CoC when making first contact with a homeless individual. Data and common factors contributing to homelessness have lead the CoC to determine that the most at-risk households for becoming homeless for the first time are at or below 30% AMI, exiting long-term institutional stays, or youth aging out of foster care.
2) The CoC has prevention programs funded by state dollars, CDBG and SSVF that provide and target assistance to households below 30% AMI with imminent risk of evictions. There are also FEMA emergency assistance funds available

within the CoC that are used for prevention. The CoC, in partnership with NM Mortgage Finance Authority, an ESG recipient that provides funding within the CoC, worked to develop a diversion program for the CoC. The CoC developed a system mapping survey to determine a provider's understanding of diversion, met with the City of Albuquerque and MFA to discuss funding diversion, and hosted a full day diversion training. The Coordinated Entry System established diversion practices to assist households that present for housing or shelter and self-report as first-time homeless. CES focuses on working with people who are reporting first time homelessness to identify any potential alternatives to homelessness that they may not have already considered, including, but not limited to, shelters, staying with family or friends, renting a hotel temporarily, pursuing other housing, or one-time assistance options. The CoC and CES have worked to strengthen long-standing relationships and develop new partnerships with community stakeholders that are willing to provide temporary assistance and services to prevent first-time homelessness.
3) The CoC Program Director at NM Coalition to End Homelessness is responsible for overseeing the CoC's strategy to reduce first-time homelessness.

*3A-2. Length of Time Homeless as Reported in HDX.

Applicants must:

Report Average Length of Time Individuals and Persons in Families Remained Homeless as Reported in HDX.	63

3A-2a. Strategy to Reduce Length of Time Homeless.

Applicants must:
1. describe the CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the length of time individuals and families remain homeless.
(limit 2,000 characters)

(1) Utilizing partnerships with key community stakeholders (including those focused on subpopulations), the CoC developed strategies to reduce length of time homeless. This has included leveraging agencies to provide greater support collecting eligibility documentation for entry into the Coordinated Entry System (CES) as it supports rapid identification of qualifying households assisting them into housing sooner. 2017's lawsuit against the State of NM to ensure IDs for homeless persons has increased access to obtaining and retaining employment. The CoC worked with ESG direct and sub recipients to develop a system-wide strategy to improve the knowledge of shelter staff within the CoC regarding housing resources, such as Section 8 and tax-credit properties, so that appropriate referrals are made to all available resources, not just CoC and ESG funded housing programs, in an effort to reduce wait time. The CoC worked with Albuquerque Housing Authority (PHA) to establish homeless preference for their Section 8 program, that prioritizes households

coming from community based housing programs for persons experiencing homelessness. The preference went into effect in 2018, and the CoC has seen an increase in the number of vouchers becoming available due to participants moving on to Section 8 housing.
(2) CES expanded its access points for completing the coordinated assessment survey (VI-SPDAT), which identifies the length of homelessness. The CoC worked with CES to develop a system for prioritizing households with the longest length of homelessness.
(3) The CoC Program Director at NM Coalition to End Homelessness is responsible for overseeing the CoC's strategy to reduce the length of time homeless.

*3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.	32%
2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.	94%

3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

Applicants must:
1. describe the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
2. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
3. describe the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
4. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.
(limit 2,000 characters)

1) CoC and ESG Rapid Re-Housing (RRH) providers have a work group to address the role of RRH in the CoC. They established best practices for conducting needs assessments and providing case management focused on obtaining permanent housing. The CoC collaborates with PHAs to ensure when Section 8 and Project Based housing waitlists open, that all participants are educated on available vouchers and assisted throughout the application

process. CoC members collaborate with mainstream employment organizations to improve connections to these resources.
2) The CoC Program Director at NM Coalition to End Homelessness is responsible for overseeing the CoC's strategy to increase the rate at which households exit to permanent housing.
3) The CoC works with CoC PSH projects to ensure policies and procedures limit terminations for program non-compliance to only the most extreme cases. The CoC provides technical assistance and support to programs in navigating compliance issues and identifying alternatives to termination. All permanent housing programs in the CoC are proactive with program participants to prepare for waitlist openings for PHA Section 8 and Project Based housing waitlists, and support participants in applying for housing. The CoC works to expand and improve access to mainstream resources, including Social Security benefits. The CoC provides training on the SSA Ticket to Work Program and SOAR. CoC members held strategy sessions to identify potential funding sources for a SOAR positions to provide open access to SOAR services, including access for permanent housing program participants.
4) The CoC Program Director at NM Coalition to End Homelessness is responsible for overseeing the CoC's strategy to increase the rate at which households retain or exit to permanent housing destinations.

*3A-4. Returns to Homelessness as Reported in HDX.

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.	7%
2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.	4%

3A-4a. Returns to Homelessness–CoC Strategy to Reduce Rate.

Applicants must:
1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;
2. describe the CoC's strategy to reduce the rate of additional returns to homelessness; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the rate individuals and persons in families return to homelessness.
(limit 2,000 characters)

1) The CoC uses data from the Coordinated Entry System (CES) to track when persons who have exited the system to permanent or temporary housing re-enter the system through a CES access point in the CoC. The CoC reviews the aggregate data from these instances and compares it to data for persons who exit to and maintain permanent housing. The CoC also reviews the data to look for trends to determine if there are any programs that have a higher number of people returning to homelessness than others within the CoC.
2) CoC and ESG program recipients have updated program policies and

procedures to promote long-term housing stability. Program recipients have removed unnecessary service requirements, improved termination policies to support extreme case only terminations, and strengthened grievance and appeals processes for program participants that have been mistreated or terminated unfairly. Additionally, a specialized Rapid Re-Housing work group developed best practices for case management, including tailoring services to the individual household needs, with emphasis on self-sustainability and exiting to permanent housing. The CoC is focused on improving connection to mainstream and other community resources. CoC project and CES staff utilize a system-wide resource guide, driven by real-time input and feedback from frontline staff. The CoC is also expanding planning efforts and access to SSI and SSDI application assistance through increased CoC staff trained in SOAR.
3) The CoC Program Director at NM Coalition to End Homelessness is responsible for overseeing the CoC's strategy to reduce first time homelessness.

*3A-5. Cash Income Changes as Reported in HDX.

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.	12%
2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.	30%

3A-5a. Increasing Employment Income.

Applicants must:
1. describe the CoC's strategy to increase employment income;
2. describe the CoC's strategy to increase access to employment;
3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
4. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase jobs and income from employment.
(limit 2,000 characters)

1) The CoC has focused training on frontline staff regarding the Ticket to Work program through the Social Security Administration, increasing partnerships with agencies that provide employment training programs, and sharing information among community partners regarding opportunities and practices for training. Additionally, the CoC has worked to build relationships with local education resources, such as University of NM, Central NM College, and which provides more resources and information to CoC providers regarding building participant's education with the purpose of increasing income earned through employment.
2) The CoC's strategy to increase access to employment goes hand-in-hand with the strategy to increase employment income. The CoC has identified that if

people receive the proper training, know where to look for opportunities, and increase their education they have access to more employment opportunities. A key factor to increase access to employment has been ensuring people are presenting themselves in a professional and capable manner. Building a participant's confidence through housing and case management services can support their ability to find positions to apply and be considered for, thus increasing their access to a wider range of opportunities.
3) The CoC works with mainstream employment organizations to develop satellite programs housed within CoC agencies that more effectively connects people to their services and supports. For example, there are two programs within the CoC that operate public coffee shops that are staffed by participants, and which were developed from an evidence-based employment training model. These programs provide 3 months of paid training, resume building, referrals, and job search support for people experiencing homelessness.
4) The CoC Program Director at NM Coalition to End Homelessness is responsible for overseeing the CoC's strategy to increase access to job and income growth from employment.

3A-5b. Increasing Non-employment Cash Income.

Applicants must:
1. describe the CoC's strategy to increase non-employment cash income;
2. describe the CoC's strategy to increase access to non-employment cash sources;
3. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase non-employment cash income.

1) The CoC's strategy to increase non-employment cash income includes providing training, sharing information and focusing on other resources within the community. The CoC coordinates training for providers on the multitude of benefits available through Social Security Administration and Human Services division that people in programs may be eligible for. This includes SSI/SSDI benefits, SNAP, WICC, TANF and General Assistance. Frontline staff knowledge of benefits available allows for them to more effectively support their participants in applying for the benefits. The CoC has assisted 38 persons to complete training for SOAR. The use of the SOAR process when completing SSI/SSDI applications improves the likelihood and speed of approval, which allows for people to begin receiving that income sooner.
2) The CoC's strategy to increase access to non-employment cash income also goes hand-in-hand with the strategy to increase this income. By ensuring that project staff are educated on and aware of what resources are available, how to access them and how to convey that to the clients, they are more capable of supporting clients in accessing those resources. Additionally, the CoC works to stay informed of any new resources or changes to the current resources available within the community.
3) The CoC Program Director at NM Coalition to End Homelessness is responsible for overseeing the CoC's strategy to increase non-employment cash income.

3A-5c. Increasing Employment. Attachment Required.

Applicants must describe how the CoC:

1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and
2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being.
(limit 2,000 characters)

1) The CoC promotes partnerships and access to employment opportunities through supporting CoC providers and community stakeholders in understanding the significance of growing income for people experiencing or at risk of homelessness to support self-sustainability. CoC providers work to improve their approaches towards employment and the emphasis they place on employment through their case management services for all participants who are capable of working. Some CoC providers work to build strong partnerships with mainstream employment organizations, such as Department of Workforce Connections and Job Corps, and provide resources surrounding employment directly through their own agencies.
2) The CoC provides training surrounding the SSA's Ticket to Work program which allows people who are receiving Social Security benefits to work, within reasonable parameters, without losing their benefits. The CoC works to include new public and private organizations that provide education and training, and on-the-job training in the CoC membership. Additionally, CoC membership has begun discussing how to increase the availability of opportunities for people who may have a disability, but are not receiving SSI/SSDI benefits, through non-traditional workplaces and positions.

3A-5d. Promoting Employment, Volunteerism, and Community Service.

Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC's geographic area:

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.	☐
2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).	☐
3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.	☐
4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.	☐
5. The CoC works with organizations to create volunteer opportunities for program participants.	☐
6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).	☐
7. Provider organizations within the CoC have incentives for employment.	☐
8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.	☐

3A-6. System Performance Measures Data–HDX Submission Date 05/29/2019

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)

3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.
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The FY 2019 CoC Program Competition Notice of Funding Availability at:
https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)	X
2. Number of previous homeless episodes	X
3. Unsheltered homelessness	X
4. Criminal History	X
5. Bad credit or rental history	X
6. Head of Household with Mental/Physical Disability	X

3B-1a. Rapid Rehousing of Families with Children.

Applicants must:
1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;
2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once

assistance ends; and
3. provide the organization name or position title responsible for overseeing the CoC's strategy to rapidly rehouse families with children within 30 days of them becoming homeless.
(limit 2,000 characters)

1) The CoC Rapid Re-Housing (RRH) Written Standards prioritize families with children for all openings within CoC RRH projects. The Coordinated Entry System (CES) is used to identify, prioritize and rapidly house homeless families with children within 30 days of presenting as homeless. The CoC's RRH work group established best practices for RRH and has implemented new practices to support increased success through the programs.
2) The Rapid Re-Housing Work Group developed best practices for case management, including focusing services on increasing employment income and household budgeting/financial planning with the goal of exiting to self-sustainable permanent housing. The working group also developed a strategy to expand resources for job placement/readiness/training and child support for families in RRH programs. CoC programs are focused on limiting returns to homelessness through housing stability centered policies and procedures. The CoC is enhancing connections to mainstream resources. The CoC utilizes a system-wide housing and resource guide, driven by real-time input and feedback from frontline staff.
3) The CoC Program Director at NM Coalition to End Homelessness is responsible for overseeing the CoC's strategy to rapidly rehouse families with children within 30 days of becoming homeless.

3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing.

1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.	X
2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.	X
3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	X
4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.	X

3B-1c. Unaccompanied Youth Experiencing Homelessness–Addressing Needs.

Applicants must indicate whether the CoC's strategy to address the

unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

1. Unsheltered homelessness	Yes
2. Human trafficking and other forms of exploitation	Yes
3. LGBT youth homelessness	Yes
4. Exits from foster care into homelessness	Yes
5. Family reunification and community engagement	Yes
6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs	Yes

3B-1c.1. Unaccompanied Youth Experiencing Homelessness–Prioritization Based on Needs.

Applicants must check all that apply that describes the CoC's current strategy to prioritize unaccompanied youth based on their needs.

1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)	X
2. Number of Previous Homeless Episodes	X
3. Unsheltered Homelessness	X
4. Criminal History	X
5. Bad Credit or Rental History	X

3B-1d. Youth Experiencing Homelessness–Housing and Services Strategies.

Applicants must describe how the CoC increased availability of housing and services for:
1. all youth experiencing homelessness, including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive; and
2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive.
(limit 3,000 characters)

1) The CoC works with the following youth providers: New Day, Casa Q, YDI, APS Title 1, and Bernalillo County, to effectively utilize their existing resources and support additional funding to expand housing and services for youth. With the support of the CoC Membership, New Day received a new FYSB demonstration grant to provide TH for homeless LGBT youth. The CoC applied for the FY19 Youth Homelessness Demonstration Program. While the CoC was not selected as a community to receive the YHDP this year, the process

increased collaboration between the CoC and youth providers in the CoC geographic area, and identified potential improvements to programs to enhance accommodating youth experiencing homelessness. The CoC continues to work with youth providers and a youth board to identify strategies for future applications for youth-oriented housing. The Albuquerque Public Schools Title 1 Homeless program is working to expand the availability of services to provide flexibility for youth unable to utilize APS' former model of after school services being accessible only at school sites. The APS Title 1 program is working to expand their services to include providing tutoring and other services at shelters within the CoC geographic area. This ensures that youth experiencing sheltered homelessness are better connected to educational support and resources, while building a larger support network to transition to stable outcomes or exiting homelessness.
2) Coordinated Entry System (CES) staff worked with youth providers to develop and implement a coordinated assessment tool that is youth focused, trained new CES users that are most likely to interact with youth experiencing unsheltered homelessness, effectively expanding access to CES and connection to available services for youth. The CoC works with youth providers to identify and implement strategies for reaching youth that are not self-presenting for assistance, and connected youth providers to existing outreach systems that now include youth providers in outreach activities and strategies. New Day has opened a new youth drop-in center that has increased connections for youth experiencing unsheltered homeless to resources in a way that meets their needs.

3B-1d.1. Youth Experiencing Homelessness–Measuring Effectiveness of Housing and Services Strategies.

Applicants must:
1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;
2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and
3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)

1) The CoC uses HMIS data and agency surveys to inventory units and beds available within the CoC dedicated to youth experiencing homelessness to measure the effectiveness of strategies to increase housing and services within the CoC. The CoC utilizes CES aggregate data on active youth participants on the By-Name List and on youth housing placements to measure the effectiveness of strategies to increase access to available housing and services.
2) The CoC reviews HIC data on the total number of programs, units and beds available on an annual basis, and HMIS data such as recidivism, length of time homeless, and housing stability to assess the effectiveness of strategies to increase available housing and services. The CoC reviews the annual Point in Time count data and quarterly reports from HMIS to ensure that existing resources are being utilized effectively. The CoC also reviews aggregate data provided through the Coordinated Entry By-Name list and housing placements of youth households to determine if the rates of youth accessing the system has increased over time, in an effort to ensure that strategies for increasing access

to available housing and service resources are effective.
3) The CoC believes that the use of HIC, PIT, HMIS, and CES data is an appropriate way to measure the effectiveness of the CoC's strategies to increase availability and access to housing and services because the data is collected from a broad array of housing and service providers, including youth providers, and captures detailed data over an extended period of time.

3B-1e. Collaboration–Education Services.

Applicants must describe:

1. the formal partnerships with:
a. youth education providers;
b. McKinney-Vento LEA or SEA; and
c. school districts; and

2. how the CoC collaborates with:
a. youth education providers;
b. McKinney-Vento Local LEA or SEA; and
c. school districts.
(limit 2,000 characters)

1) The Albuquerque Public School district, the sole school district in the CoC geographic area, is the LEA. APS' Title 1 Homelessness Project covers the entire CoC geographic area and serves as an access point for the Coordinated Entry System (CES). CoC agencies are required to ensure that school-aged children within their programs are enrolled in school and connected to resources through the school system through the CoC Written Standards. CoC agencies refer families with school-aged children to the Title 1 staff so they can receive services. Title 1 staff make facilitated referrals to other agencies within the CoC through CES. Additionally, one of the CoC providers, CLNkids, operates a state-funded Pre-K program.
2) The CoC has met with the McKinney-Vento State Education Agency and the Local Education Agency to discuss available resources and access to referral materials, CoC and CES policies. The CoC shares information about the resources available through the LEA, SEA, and Albuquerque Public Schools. The CoC works with Title 1 Homeless Project, the Albuquerque Public Schools, Albuquerque and State Charter Schools, and the University of New Mexico and Central New Mexico Community College to implement the 2017 and 2019 unsheltered PIT counts, in an effort to identify and count youth and families with children.

3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services.
(limit 2,000 characters)

CoC governance requires CoC agencies to have policies and procedures to ensure school aged children are in school and connected to appropriate

educational services. The NMCEH, which contracts with the City to monitor CoC agencies, annually monitors whether the agencies have implemented the policy and whether they are complying with it. The CoC has a standard form for program staff to use to document these requirements. The CoC has worked with ESG recipients to update their written standards to ensure that ESG programs are also requiring that households with children have the children enrolled in school and connected to educational resources.

3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.

	MOU/MOA	Other Formal Agreement
Early Childhood Providers	No	Yes
Head Start	No	No
Early Head Start	No	Yes
Child Care and Development Fund	No	No
Federal Home Visiting Program	No	No
Healthy Start	No	No
Public Pre-K	No	No
Birth to 3 years	No	No
Tribal Home Visting Program	No	No
Other: (limit 50 characters)		

3B-2. Active List of Veterans Experiencing Homelessness.

Applicant must indicate whether the CoC uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC. Yes

3B-2a. VA Coordination–Ending Veterans Homelessness.

Applicants must indicate whether the CoC is actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness. Yes

3B-2b. Housing First for Veterans.

Applicants must indicate whether the CoC has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent Yes

housing using a Housing First approach.

3B-3. Racial Disparity Assessment. Attachment Required.

Applicants must:
1. select all that apply to indicate the findings from the CoC's Racial Disparity Assessment; or
2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

1. People of different races or ethnicities are more likely to receive homeless assistance.	
2. People of different races or ethnicities are less likely to receive homeless assistance.	X
3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.	
4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.	X
5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance.	
6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.	
7. The CoC did not conduct a racial disparity assessment.	

3B-3a. Addressing Racial Disparities.

Applicants must select all that apply to indicate the CoC's strategy to address any racial disparities identified in its Racial Disparities Assessment:

1. The CoC is ensuring that staff at the project level are representative of the persons accessing homeless services in the CoC.	X
2. The CoC has identified the cause(s) of racial disparities in their homeless system.	X
3. The CoC has identified strategies to reduce disparities in their homeless system.	X
4. The CoC has implemented strategies to reduce disparities in their homeless system.	X
5. The CoC has identified resources available to reduce disparities in their homeless system.	X
6: The CoC did not conduct a racial disparity assessment.	

4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

Instructions:

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4A-1. Healthcare–Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

Type of Health Care	Assist with Enrollment	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:	Yes	Yes
Non-Profit, Philanthropic:	Yes	Yes
Other: (limit 50 characters)		

4A-1a. Mainstream Benefits.

Applicants must:
1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;
2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;
3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in

health insurance;
4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and
5. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy for mainstream benefits.
(limit 2,000 characters)

1) Project staff assists clients to apply for SSI/SSDI, SNAP, TANF, Medicaid, and VA benefits. The CoC meets with the Social Security Administration, and Disability Determination Services bi-monthly to discuss system-gaps and updates. The CoC provides regular online and in-person training and workshops on SOAR and other mainstream benefits for project staff to connect participants to, along with updates and changes to these programs.
2) The CoC systematically keeps program staff up to date regarding mainstream resources available for persons experiencing homelessness through in-person and webinar training opportunities, email list-serve announcements on updates in processes or policies regarding mainstream benefits, and through a newly developed local housing and resource guide, that is updated and directed by front-line staff and used by dozens of service providers within the CoC to identify and connect to mainstream benefits. The New Mexico Coalition to End Homelessness (NMCEH) organizes multiple full-day training opportunities every year that incorporate training about mainstream benefits. NMCEH is also the state lead for SOAR and provides technical assistance to all SOAR trained staff within the CoC.
3) All Managed Care Organizations in the CoC geographic area participate in the monthly CoC meetings and other CoC committees. The representatives from the MCO's share updates and information about the systems for enrolling in health insurance. They also make themselves available to support CoC project staff who are needing to connect their clients to health insurance-related services.
4) The CoC works with projects to ensure that they understand Medicaid and other benefits so they can best support their clients in understanding the effective utilization of the benefits.
5) The CoC Program Director at NM Coalition to End Homelessness is responsible for overseeing the CoC's strategy for mainstream benefits.

4A-2. Lowering Barriers to Entry Data:

Applicants must report:

1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition.	24
2. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	24
Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

4A-3. Street Outreach.

Applicants must:

1. describe the CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2. state whether the CoC's Street Outreach covers 100 percent of the CoC's geographic area;
3. describe how often the CoC conducts street outreach; and
4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance. (limit 2,000 characters)

1) There are 19 agencies in the CoC that conduct outreach, including housing and service providers, core service mental health organizations, Medicaid MCOs, and law enforcement. Outreach methods and goals vary for each agency, some agencies focus on meeting basic and medical needs, others on needle exchange and harm reduction, and some focus on connecting to immediate resources for shelter or housing. All outreach providers within the CoC are encouraged to participate in training to conduct the standard assessment tool to connect participants to the Coordinated Entry System. Outreach providers meet monthly to discuss system gaps, geographic coverage, and best practices for persons who are a challenge to connect to CES, housing, and services.
2) The CoC's street outreach covers 100% of the CoC's geographic area.
3) Outreach times vary, with regularly scheduled activities taking place daily from Monday through Friday from 8 am – 5 pm, on Saturday mornings from 6 am – 10 am, and Saturday evenings from 10 pm – 2 am. Outreach providers also respond to referrals, as needed, in response to requests for street outreach services made by the community and service providers.
4) In an effort to tailor its street outreach to persons least likely to request services, street outreach providers go to locations throughout the entire CoC area where people are likely to be living outside. Outreach providers use a harm reduction approach to engage unsheltered homeless people with significant barriers to accessing housing/services. The CoC has Spanish speaking outreach providers, and they are also able to refer clients to Spanish speaking case managers and therapists. Street outreach providers utilize the support of professionals with specialized skill sets and resources, as needed, to assist those least likely to access service in connecting to housing and services.

4A-4. RRH Beds as Reported in HIC.

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.

	2018	2019	Difference
RRH beds available to serve all populations in the HIC	479	472	-7

4A-5. Rehabilitation/Construction Costs–New Projects.

No

Applicants must indicate whether any new project application the CoC ranked and

submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting $200,000 or more in funding for housing rehabilitation or new construction.	
4A-6. Projects Serving Homeless under Other Federal Statutes. **Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.**	No

4B. Attachments

Instructions:

Multiple files may be attached as a single .zip file. For instructions on how to use .zip files, a reference document is available on the e-snaps training site: https://www.hudexchange.info/resource/3118/creating-a-zip-file-and-capturing-a-screenshot-resource

Document Type	Required?	Document Description	Date Attached
_FY 2019 CoC Competition Report (HDX Report)	Yes	NM500 2019 HDX Co...	08/30/2019
1C-4.PHA Administration Plan–Moving On Multifamily Assisted Housing Owners' Preference.	No	Moving on Multifa...	09/19/2019
1C-4. PHA Administrative Plan Homeless Preference.	No	PHA Administratio...	09/19/2019
1C-7. Centralized or Coordinated Assessment System.	Yes	CE Assessment Tool	09/20/2019
1E-1.Public Posting–15-Day Notification Outside e-snaps–Projects Accepted.	Yes	Projects Accepted...	09/20/2019
1E-1. Public Posting–15-Day Notification Outside e-snaps–Projects Rejected or Reduced.	Yes	Projects Rejected...	09/20/2019
1E-1.Public Posting–30-Day Local Competition Deadline.	Yes	Local Competition...	09/20/2019
1E-1. Public Posting–Local Competition Announcement.	Yes	Local Competition...	09/20/2019
1E-4.Public Posting–CoC-Approved Consolidated Application	Yes	Consolidated Appl...	09/27/2019
3A. Written Agreement with Local Education or Training Organization.	No		
3A. Written Agreement with State or Local Workforce Development Board.	No		
3B-3. Summary of Racial Disparity Assessment.	Yes	Racial Disparity ...	09/20/2019
4A-7a. Project List-Homeless under Other Federal Statutes.	No		
Other	No	Certification of ...	09/20/2019
Other	No	HMIS Governance	09/20/2019

Other	No	CoC Review, Score...	09/20/2019

Attachment Details

Document Description: NM500 2019 HDX Competition Report

Attachment Details

Document Description: Moving on Multifamily Prefernece

Attachment Details

Document Description: PHA Administration Plan Preference

Attachment Details

Document Description: CE Assessment Tool

Attachment Details

Document Description: Projects Accepted Notification

Attachment Details

Document Description: Projects Rejected/Reduced Notification

Attachment Details

Document Description: Local Competition Deadline

Attachment Details

Document Description: Local Competition Public Announcement

Attachment Details

Document Description: Consolidated Application

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: Racial Disparity Assessment Summary

Attachment Details

Document Description:

Attachment Details

Document Description: Certification of Consistency with Consolidated Plan

Attachment Details

Document Description: HMIS Governance

Attachment Details

Document Description: CoC Review, Score and Ranking Procedures

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. Identification	09/16/2019
1B. Engagement	09/19/2019
1C. Coordination	09/19/2019
1D. Discharge Planning	No Input Required
1E. Local CoC Competition	09/25/2019
1F. DV Bonus	09/19/2019
2A. HMIS Implementation	09/19/2019
2B. PIT Count	09/19/2019
3A. System Performance	09/19/2019
3B. Performance and Strategic Planning	09/19/2019
4A. Mainstream Benefits and Additional Policies	09/19/2019
4B. Attachments	09/27/2019

Submission Summary	No Input Required

2019 HDX Competition Report

PIT Count Data for NM-500 - Albuquerque CoC

Total Population PIT Count Data

	2016 PIT	2017 PIT	2018 PIT	2019 PIT
Total Sheltered and Unsheltered Count	**1222**	**1318**	**1340**	**1524**
Emergency Shelter Total	674	706	711	735
Safe Haven Total	0	0	0	0
Transitional Housing Total	365	228	245	222
Total Sheltered Count	**1039**	**934**	**956**	**957**
Total Unsheltered Count	**183**	**384**	**384**	**567**

Chronically Homeless PIT Counts

	2016 PIT	2017 PIT	2018 PIT	2019 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	**255**	**379**	**421**	**590**
Sheltered Count of Chronically Homeless Persons	165	209	251	255
Unsheltered Count of Chronically Homeless Persons	90	170	170	335

2019 HDX Competition Report

PIT Count Data for NM-500 - Albuquerque CoC

Homeless Households with Children PIT Counts

	2016 PIT	2017 PIT	2018 PIT	2019 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	**108**	**61**	**69**	**93**
Sheltered Count of Homeless Households with Children	106	56	64	88
Unsheltered Count of Homeless Households with Children	2	5	5	5

Homeless Veteran PIT Counts

	2011	2016	2017	2018	2019
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	**198**	**139**	**163**	**169**	**147**
Sheltered Count of Homeless Veterans	127	123	122	128	91
Unsheltered Count of Homeless Veterans	71	16	41	41	56

2019 HDX Competition Report

HIC Data for NM-500 - Albuquerque CoC

HMIS Bed Coverage Rate

Project Type	Total Beds in 2019 HIC	Total Beds in 2019 HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) Beds	**854**	**80**	**679**	**87.73%**
Safe Haven (SH) Beds	**0**	**0**	**0**	**NA**
Transitional Housing (TH) Beds	**344**	**0**	**274**	**79.65%**
Rapid Re-Housing (RRH) Beds	**472**	**151**	**321**	**100.00%**
Permanent Supportive Housing (PSH) Beds	**1382**	**0**	**861**	**62.30%**
Other Permanent Housing (OPH) Beds	**96**	**0**	**96**	**100.00%**
Total Beds	3,148	231	2231	76.48%

2019 HDX Competition Report

HIC Data for NM-500 - Albuquerque CoC

PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

Chronically Homeless Bed Counts	2016 HIC	2017 HIC	2018 HIC	2019 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	663	715	1007	1002

Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

Households with Children	2016 HIC	2017 HIC	2018 HIC	2019 HIC
RRH units available to serve families on the HIC	57	189	144	106

Rapid Rehousing Beds Dedicated to All Persons

All Household Types	2016 HIC	2017 HIC	2018 HIC	2019 HIC
RRH beds available to serve all populations on the HIC	233	514	479	472

2019 HDX Competition Report

FY2018 - Performance Measurement Module (Sys PM)

Summary Report for NM-500 - Albuquerque CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more "metrics" used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2018 DATA: If you provided revised FY2018 data, the original FY2018 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and "save" before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

FY2018 - Performance Measurement Module (Sys PM)

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2017	Revised FY 2017	FY 2018	Submitted FY 2017	Revised FY 2017	FY 2018	Difference	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
1.1 Persons in ES and SH	2554	2361	2659	42	42	40	-2	27	27	24	-3
1.2 Persons in ES, SH, and TH	2848	2640	2960	66	66	63	-3	35	35	31	-4

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2017	Revised FY 2017	FY 2018	Submitted FY 2017	Revised FY 2017	FY 2018	Difference	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	2553	2391	2677	281	283	499	216	72	75	153	78
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	2866	2677	2983	302	308	501	193	92	95	183	88

2019 HDX Competition Report

FY2018 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range.Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2017	FY 2018	Revised FY 2017	FY 2018	% of Returns	Revised FY 2017	FY 2018	% of Returns	Revised FY 2017	FY 2018	% of Returns	FY 2018	% of Returns
Exit was from SO	9	29	1	10	34%	1	0	0%	0	6	21%	16	55%
Exit was from ES	437	442	61	46	10%	35	32	7%	38	32	7%	110	25%
Exit was from TH	215	232	19	11	5%	8	5	2%	9	18	8%	34	15%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	599	566	27	28	5%	15	20	4%	34	23	4%	71	13%
TOTAL Returns to Homelessness	1260	1269	108	95	7%	59	57	4%	81	79	6%	231	18%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

2019 HDX Competition Report
FY2018 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2017 PIT Count	January 2018 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	1318	1340	22
Emergency Shelter Total	706	711	5
Safe Haven Total	0	0	0
Transitional Housing Total	228	245	17
Total Sheltered Count	934	956	22
Unsheltered Count	384	384	0

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Unduplicated Total sheltered homeless persons	2881	2669	2997	328
Emergency Shelter Total	2567	2372	2678	306
Safe Haven Total	0	0	0	0
Transitional Housing Total	426	406	421	15

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	336	411	308	-103
Number of adults with increased earned income	18	34	31	-3
Percentage of adults who increased earned income	5%	8%	10%	2%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	336	411	308	-103
Number of adults with increased non-employment cash income	76	76	83	7
Percentage of adults who increased non-employment cash income	23%	18%	27%	9%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	336	411	308	-103
Number of adults with increased total income	94	96	95	-1
Percentage of adults who increased total income	28%	23%	31%	8%

2019 HDX Competition Report
FY2018 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	214	218	319	101
Number of adults who exited with increased earned income	32	31	45	14
Percentage of adults who increased earned income	15%	14%	14%	0%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	214	218	319	101
Number of adults who exited with increased non-employment cash income	65	67	103	36
Percentage of adults who increased non-employment cash income	30%	31%	32%	1%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	214	218	319	101
Number of adults who exited with increased total income	89	91	142	51
Percentage of adults who increased total income	42%	42%	45%	3%

2019 HDX Competition Report

FY2018 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	2707	2527	2828	301
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	749	690	765	75
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1958	1837	2063	226

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	3628	3304	3321	17
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1006	915	938	23
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	2622	2389	2383	-6

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Persons who exit Street Outreach	38	34	16	-18
Of persons above, those who exited to temporary & some institutional destinations	12	11	2	-9
Of the persons above, those who exited to permanent housing destinations	17	16	11	-5
% Successful exits	76%	79%	81%	2%

Metric 7b.1 – Change in exits to permanent housing destinations

2019 HDX Competition Report
FY2018 - Performance Measurement Module (Sys PM)

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	2920	2661	2922	261
Of the persons above, those who exited to permanent housing destinations	1023	897	925	28
% Successful exits	35%	34%	32%	-2%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Persons in all PH projects except PH-RRH	1317	1310	1172	-138
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1220	1213	1102	-111
% Successful exits/retention	93%	93%	94%	1%

2019 HDX Competition Report

FY2018 - SysPM Data Quality

NM-500 - Albuquerque CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

2019 HDX Competition Report

FY2018 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018
1. Number of non-DV Beds on HIC	303	292	298	299	402	394	310	385	1234	1407	1557	1678	135	222	333	278				
2. Number of HMIS Beds	172	180	192	193	285	270	187	222	589	704	766	796	135	216	333	277				
3. HMIS Participation Rate from HIC (%)	56.77	61.64	64.43	64.55	70.90	68.53	60.32	57.66	47.73	50.04	49.20	47.44	100.00	97.30	100.00	99.64				
4. Unduplicated Persons Served (HMIS)	2442	2652	2566	2858	599	478	426	368	1039	1203	1435	1258	1064	1104	1155	1076	53	224	253	1452
5. Total Leavers (HMIS)	2315	2515	2435	2726	387	340	277	255	291	269	376	312	725	726	619	604	40	109	13	14
6. Destination of Don't Know, Refused, or Missing (HMIS)	831	151	173	109	17	30	21	18	9	19	33	16	1	11	16	12	0	0	0	3
7. Destination Error Rate (%)	35.90	6.00	7.10	4.00	4.39	8.82	7.58	7.06	3.09	7.06	8.78	5.13	0.14	1.52	2.58	1.99	0.00	0.00	0.00	21.43

2019 HDX Competition Report

Submission and Count Dates for NM-500 - Albuquerque CoC

Date of PIT Count

	Date	Received HUD Waiver
Date CoC Conducted 2019 PIT Count	1/28/2019	

Report Submission Date in HDX

	Submitted On	Met Deadline
2019 PIT Count Submittal Date	4/29/2019	Yes
2019 HIC Count Submittal Date	4/29/2019	Yes
2018 System PM Submittal Date	5/29/2019	Yes

ALBUQUERQUE HOUSING AUTHORITY

ADMINISTRATIVE PLAN

FOR THE

HOUSING CHOICE VOUCHER PROGRAM

April 2018

Approved by the HA Board of Commissioners:

Submitted to HUD:

NEAR ELDERLY DISABLED CATEGORY 2: Vouchers set aside for non-elderly disabled families transitioning from a skilled nursing facility. (Awarded October 1, 2010)

Single Room Occupancy (SRO): Single Room Units

Five Year Mainstream: Vouchers Set-Aside for Elderly and Non-Elderly Disabled

Veterans Affairs Supportive Housing: (VASH) These vouchers are not included in the lottery. Applicants are direct referrals from the U. S. Veterans Administration.

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family who participates in the lottery process. Families are selected through the lottery process according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

Prior to instituting the lottery system AHA will exhaust its present waiting list and give those applicants an opportunity to be screened for admission.

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the AHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

AHA Policy

FIRST PREFERENECE: The AHA will offer first preference to any family that has been terminated from AHA's HCV program due to insufficient program funding.

SECOND PREFERENCE: AHA will offer 125 vouchers per calendar year to participants in transitional, rapid rehousing or permanent supportive housing programs that meet the following criteria will be eligible for this preference:

1) The supportive housing program serves people experiencing homelessness
2) The supportive housing program is located in the Albuquerque Housing Authority's (AHA) service area

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3) The supportive housing program is willing to provide a letter to AHA verifying the resident is a participant and is willing to assist the applicant with the Housing Choice Voucher Program application process
4) If possible, the supportive housing program will make a good faith effort to provide or provide linkages to case management or comprehensive community support services to the participant for at least 3 months after the participant enters the Housing Choice Voucher Program
5) At least 20% of the supportive housing program budget comes from local, state or federal government funding.

THIS SECOND PREFEENCE SHALL CONSTITUTE A SEPARATE LOTTERY POOL IN ADDITION TO THE GENERAL POOL.

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, a PHA may skip non-ELI families who are selected through the lottery process in order to select an ELI family.

Low-income families admitted to the program that are "continuously assisted" under the 1937 Housing Act [24 CFR 982.4(b)], as well as low-income or moderate-income families admitted to the program that are displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing, are not counted for income targeting purposes [24 CFR 982.201(b)(2)(v)].

AHA Policy

The AHA will monitor progress in meeting the income targeting requirement throughout the fiscal year. Extremely low-income families will be selected ahead of other eligible families on an as-needed basis to ensure the income targeting requirement is met.

Order of Selection

The AHA system of preferences may select families based on local preferences by a random selection process (lottery) [24 CFR 982.207(c)]. If a PHA does not have enough funding to assist the family selected through the lottery, it is not permitted to conduct further lottery selections. [24 CFR 982.204(d) and (e)].

PHA Policy

Families will be selected through the lottery process based on the targeted funding or selection preference(s) for which they qualify, and in accordance with the PHA's hierarchy of preferences, if applicable. Within each targeted funding or preference category, families will be selected according to the guidelines of the lottery process. The exception to this is the VASH program, which operates on referrals from the US Veterans Administration.

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ALBUQUERQUE HOUSING AUTHORITY

ADMINISTRATIVE PLAN

FOR THE

HOUSING CHOICE VOUCHER PROGRAM

April 2018

Approved by the HA Board of Commissioners:

Submitted to HUD:

NEAR ELDERLY DISABLED CATEGORY 2: Vouchers set aside for non-elderly disabled families transitioning from a skilled nursing facility. (Awarded October 1, 2010)

Single Room Occupancy (SRO): Single Room Units

Five Year Mainstream: Vouchers Set-Aside for Elderly and Non-Elderly Disabled

Veterans Affairs Supportive Housing: (VASH) These vouchers are not included in the lottery. Applicants are direct referrals from the U. S. Veterans Administration.

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family who participates in the lottery process. Families are selected through the lottery process according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

Prior to instituting the lottery system AHA will exhaust its present waiting list and give those applicants an opportunity to be screened for admission.

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the AHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

AHA Policy

FIRST PREFERENECE: The AHA will offer first preference to any family that has been terminated from AHA's HCV program due to insufficient program funding.

SECOND PREFERENCE: AHA will offer 125 vouchers per calendar year to participants in transitional, rapid rehousing or permanent supportive housing programs that meet the following criteria will be eligible for this preference:

1) The supportive housing program serves people experiencing homelessness
2) The supportive housing program is located in the Albuquerque Housing Authority's (AHA) service area

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3) The supportive housing program is willing to provide a letter to AHA verifying the resident is a participant and is willing to assist the applicant with the Housing Choice Voucher Program application process
4) If possible, the supportive housing program will make a good faith effort to provide or provide linkages to case management or comprehensive community support services to the participant for at least 3 months after the participant enters the Housing Choice Voucher Program
5) At least 20% of the supportive housing program budget comes from local, state or federal government funding.

THIS SECOND PREFEENCE SHALL CONSTITUTE A SEPARATE LOTTERY POOL IN ADDITION TO THE GENERAL POOL.

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, a PHA may skip non-ELI families who are selected through the lottery process in order to select an ELI family.

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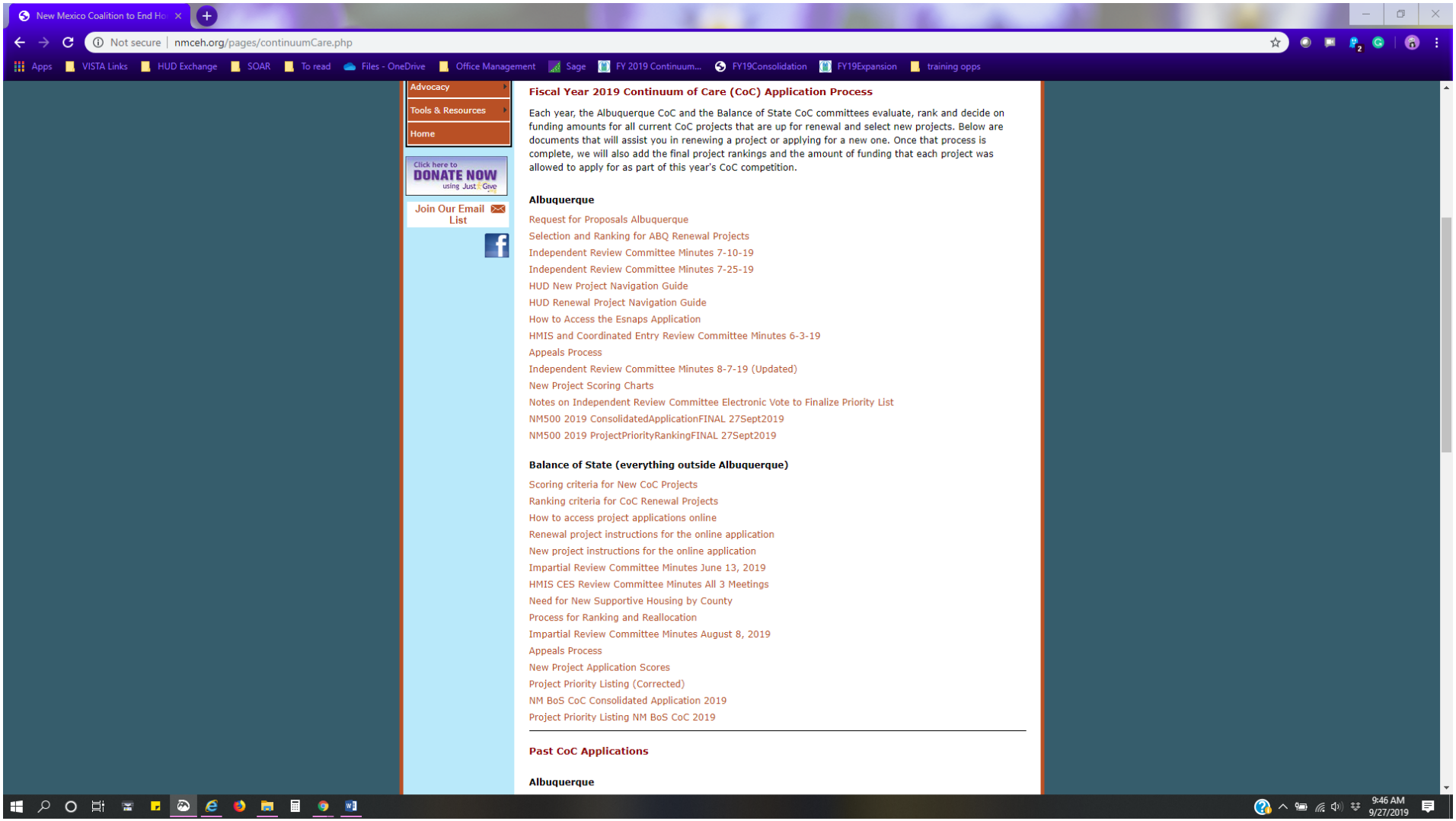
Public Posting of the Final Consolidated Application and Priority Listing



3B-3. Racial Disparities Analysis for NM-500, Albuquerque CoC

The CoC analyzed HMIS data on use of the homeless assistance system and outcomes to look for racial and ethnic disparities. The analysis shows that American Indians have fewer positive outcomes than others in the CoC. The CoC is working to ensure that American Indians have better access to permanent housing through culturally competent outreach and supportive services. The CoC is working with Catholic Charities to begin housing and provide supportive services to American Indians in need of PSH resources through the CoC.

The methodology the CoC used to analyze the data for both race and ethnicity was the US Census Projection Data from 2018. The data only represents the City of Albuquerque CoC geographic area.

The table below shows the use of the assistance system by race.

RACE	General Population 2018		Albuquerque CoC HMIS 2018 Use of Homeless Assistance		RATE DIFFERENCE
American Indian or Alaska Native	42255	6.2%	1025	16.9%	10.7%
Asian	19454	2.9%	40	0.7%	-2.2%
Black or African-American	23386	3.4%	757	12.5%	9.0%
Native Hawaiian or Other Pacific Islander	1017	0.1%	68	1.1%	1.0%
White	571760	84.2%	4182	68.9%	-15.4%
Multiple Races	20829				
Total	678701	96.9%	6072		

From the data pulled, American Indians and African Americans are more likely to seek and receive homeless assistance than other races. The differences likely can be attributed to the higher poverty rate among people of these races.

The table below shows the use of the assistance system by ethnicity

ETHNICITY	General Population 2018		Albuquerque CoC HMIS 2018 Use of Homeless Assistance		RATE DIFFERENCE
Hispanic	341701	50.3%	2742	44.8%	-5.5%
Non-Hispanic	337000	49.7%	3376	55.2%	5.5%
Unknown/Refused (HMIS null)					
Total	678701	100.0%	6118		

Non-Hispanics are more likely to get homeless assistance than Hispanics. This difference may be related to people who identify their race as American Indian, African American or Pacific Islander being less likely to consider themselves as Hispanic.

The CoC also analyzed the outcome data by race and ethnicity. The table below shows the difference in outcomes by race.

RACE	Number of Exits to Permanent Destinations	Total Exits	Permanent Destination Percent
American Indian or Alaska Native	235	661	35.6%
Asian	10	14	71.4%
Black or African-American	178	460	38.7%
Native Hawaiian or Other Pacific Islander	17	47	36.2%
White	967	2437	39.7%
Total	1407	3619	38.9%

The data show a disturbing difference in outcomes based on race. American Indians having the lowest percentage going to permanent housing at 35.6%, closely followed by Pacific Islanders at 36.2%. This may be related to the higher rates of poverty among these minority groups and a lack of specified resources for their cultural needs. Many permanent housing placements involve family reunification and poorer families have fewer resources to help a homeless relative. We see an opportunity here to pay special attention to American Indians and Pacific Islanders to make sure they can access resources for permanent housing.

The following table shows the difference in outcomes based on ethnicity.

ETHNICITY	Number of Exits to Permanent Destinations	Total Exits	Permanent Destination Percent
Hispanic	653	1541	42.4%
Non-Hispanic	721	2106	34.2%
Total	1374	3647	37.7%

The table shows that Hispanics or more likely to obtain permanent housing than Non-Hispanics. This difference may be related to people who identify their race as American Indian, African American or Pacific Islander being less likely to consider themselves as Hispanic.

OMB Approval No. 2506-0214 (Exp. 2/28/2022)

Certification of Consistency with the Consolidated Plan

U.S. Department of Housing and Urban Development

I certify that the proposed activities/projects in the application are consistent with the jurisdiction's current, approved Con (Type or solidated Plan. clearly print the following information:)

ApplicantName: Albuquerque CoC- Applicants on the following document

ProjectName: All projects listed on the following document

Location of the Project: All projects listed on the following document

Name of the Federal Program to which the applicant is applying: Continuum of Care

Name of Certifying Jurisdiction: City of Albuquerque

Certifying Official of the Jurisdiction Name: Carol M. Pierce

Title: Director, Family & Community Services, City of Albuquerque

Signature: Carol M Pierce

Date: 9/19/19

Certification of Consistency with the City of Albuquerque Consolidated Plan
Albuquerque, NM Continuum of Care (NM-500) applicants, projects and locations

Albuquerque Health Care for the Homeless
Supportive Housing
1217 1st St. NW,
Albuquerque, NM 87102

Albuquerque Health Care for the Homeless
Coordinated Assessment Project
1217 1st St. NW,
Albuquerque, NM 87102

Barrett Foundation, Inc.
Milagro PSH
10300 Constitution NE,
Albuquerque, NM 87112

Bernalillo County Housing
Renee's Project
1900 Bridge Blvd. SW,
Albuquerque, NM 87105

Catholic Charities
Catholic Charities PSH
2010 Bridge Blvd. SW,
Albuquerque, NM 87105

Catholic Charities
Partners in Housing Services
2010 Bridge Blvd. SW,
Albuquerque, NM 87105

Catholic Charities
Proyecto La Luz- Rapid ReHousing
2010 Bridge Blvd. SW,
Albuquerque, NM 87105

Catholic Charities
Catholic Charities DVRC RRH
2010 Bridge Blvd. SW,
Albuquerque, NM 87105

City of Albuquerque
Albuquerque CoC Planning Project
400 Marquette Ave. NW,
Albuquerque, NM 87102

City of Albuquerque
CLNkids Rapid ReHousing
400 Marquette Ave. NW,
Albuquerque, NM 87102

City of Albuquerque
Rental Assistance- AHCH/SMHC
400 Marquette Ave. NW,
Albuquerque, NM 87102

City of Albuquerque
Rapid ReHousing- City of Albuquerque
400 Marquette Ave. NW,
Albuquerque, NM 87102

City of Albuquerque
Rental Assistance - TLS
400 Marquette Ave. NW,
Albuquerque, NM 87102

City of Albuquerque
Transitional Housing – City of Albuquerque
400 Marquette Ave. NW,
Albuquerque, NM 87102

City of Albuquerque
Rental Assistance- TLS Expansion
400 Marquette Ave. NW,
Albuquerque, NM 87102

City of Albuquerque
Expanded Rental Assistance
400 Marquette Ave. NW,
Albuquerque, NM 87102

City of Albuquerque
Consolidated PSH
400 Marquette Ave. NW,
Albuquerque, NM 87102

City of Albuquerque
Consolidated RRH
400 Marquette Ave. NW,
Albuquerque, NM 87102

City of Albuquerque
Consolidated PSH Expansion
400 Marquette Ave. NW,
Albuquerque, NM 87102

Heading Home
Heading Home RRH
215 3rd St SW,
Albuquerque, NM 87102

HopeWorks
Dual Diagnosis Outreach
1201 3rd St NW,
Albuquerque, NM 87102

HopeWorks
Welcome Home
1201 3rd St NW,
Albuquerque, NM 87102

NM Coalition to End Homelessness
Albuquerque Coordinated Entry Project
2501 San Pedro NE,
Albuquerque, NM 87110

NM Coalition to End Homelessness
Albuquerque Coordinated Entry System DV
2501 San Pedro NE,
Albuquerque, NM 87110

Supportive Housing Coalition
Casita Bonita
625 Silver Ave SW,
Albuquerque, NM 87102

Supportive Housing Coalition
Downtown @ 700
625 Silver Ave SW,
Albuquerque, NM 87102

Therapeutic Living Services, Inc.
Frank Grey House
4020 Central Ave. SE
Albuquerque, NM 87108

Therapeutic Living Services, Inc.
Mesa House
4020 Central Ave. SE
Albuquerque, NM 87108